End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Manager 1.0

EOL6237

Cisco[®] announces the end-of-sale and end-of life dates for the Cisco TelePresence Manager 1.0. The last day to order the affected product(s) is January 5, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Manager 1.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 12, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 5, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 5, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 5, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 5, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 5, 2008
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 5, 2008

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CTS-MAN1.0	TelePresence Manager 1.0	CTS-MAN1.1	TelePresence Manager 1.1

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence Manager 1.1. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/ps7060/ps8329/ps8331/ps7074/product_data_sheet0900aecd805455ff.html.

Table 3.   Product Comparisons

Feature	Cisco TelePresence Manager 1.0	Cisco TelePresence Manager 1.1
One Button to Push for Multipoint	Feature did not exist in CTS-MAN 1.0	Added in CTS-MAN1.1
Support for MCS-7835-H2 server	CTS-MAN1.0 supports MCS-7835-H1only	CTS-MAN1.1 adds supports MCS-7835-H2

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://cisco.com/go/remarketing.

For More Information

For more information about the Cisco TelePresence Manager 1.1, visit: http://www.cisco.com/en/US/prod/collateral/ps7060/ps8329/ps8331/ps7074/product_data_sheet0900aecd805455ff.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.