End-of-Sale and End-of-Life Announcement for the Cisco MCS 7845-I3 Server for Cisco TelePresence Manager, Multiport Switch & Recording Server

EOL9020

Cisco announces the end-of-sale and end-of-life dates for the Cisco MCS 7845-I3 Server for Cisco TelePresence Manager, Multiport Switch & Recording Server. The last day to order the affected product(s) is February 1, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7845-I3 Server for Cisco TelePresence Manager, Multiport Switch & Recording Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 1, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 1, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 1, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 1, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 1, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 1, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS-7845-I3-CTRS	MCS IBM 3 Server for Cisco TelePresence Recording Server	CTS-CTRS-K9	Cisco TelePresence Recording Server Software Only for UCS	-
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MCS-7845-I3-CTS1	TelePresence MCS-7845 IBM Platform	CTS-CTMS-K9	Cisco TelePresence Multipoint Switch Software Only	-
MCS-7845-I3-CTS1	TelePresence MCS-7845 IBM Platform	CTS-MAN-K9	Cisco TelePresence Manager Software Only	-
MCS-7845-I3-CTS1=	TelePresence MCS-7845 IBM Platform SPARE	CTS-CTMS-K9	Cisco TelePresence Multipoint Switch Software Only	-
MCS-7845-I3-CTS1=	TelePresence MCS-7845 IBM Platform SPARE	CTS-MAN-K9	Cisco TelePresence Manager Software Only	-
MCS7845-I3-CTRS-K9	TelePresence MCS-7845 IBM Server for CTRS	CTS-CTRS-K9	Cisco TelePresence Recording Server Software Only for UCS	-
MCS7845-I3-CTS1-K9	TelePresence MCS-7845 IBM Server for CTMS or CTS-Man	CTS-CTMS-K9	Cisco TelePresence Multipoint Switch Software Only	-
MCS7845-I3-CTS1-K9	TelePresence MCS-7845 IBM Server for CTMS or CTS-Man	CTS-MAN-K9	Cisco TelePresence Manager Software Only	-

Product Migration Options

The Cisco MCS 7845-I3 server is no longer available for Cisco TelePresence Manager, Cisco TelePresence Multipoint Switch, or Cisco TelePresence Recording Server.

Customers can continue to buy these products using the Cisco Unified Computing System (Cisco UCS) C220 M3 server.

For the TelePresence products, order the software-only option using these top-level product identification numbers: CTS-CTMS-K9, CTS-MAN-K9, or CTS-CTRS-K9.

Information on these products can be found at: http://www.cisco.com/en/US/products/ps7060/products.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco MCS 7845-I3 Server for Cisco TelePresence Manager, Multiport Switch & Recording Server through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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