

## Change in Product Part Number Announcement for the Cisco TelePresence Manager, Multipoint Switch, Recording Server, and Commercial Express 1.7

EOL7513

Cisco announces a change in product part numbers for the Cisco® TelePresence Manager, Multipoint Switch, Recording Server, and Commercial Express 1.7. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is July 25, 2011. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence Manager, Multipoint Switch, Recording Server, and Commercial Express 1.7

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 25, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 25, 2011
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 23, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-COMM-EXP1.7-K9	Cisco TelePresence Commercial Express	MCS7835-I3-CTS1-K9	TelePresence MCS-7835 Server for Commercial Express Solution	-
CTS-CTMS-1.7-K9	Cisco TelePresence Multipoint Switch 1.7	MCS7845-I3-CTS1-K9	TelePresence MCS-7845 IBM Server for CTMS or CTS-Man	-
CTS-CTRS-1.7-K9	Cisco TelePresence Recording Server 1.7	MCS7845-I3-CTRS-K9	TelePresence MCS-7845 IBM Server for CTRS	-
CTS-MAN1.7-K9	Cisco TelePresence Manager	MCS7845-I3-CTS1-K9	TelePresence MCS-7845 IBM Server for CTMS or CTS-Man	-

### Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### **For More Information**

For more information about the Cisco TelePresence Manager, Multipoint Switch, Recording Server, and Commercial Express 1.7, visit <http://www.cisco.com/en/US/products/ps7060/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

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