



## End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System 1300-47 (Also Known As the TX1300-47)

EOL8493 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence System 1300-47 (Also Known As the TX1300-47). The last day to order the affected product(s) is March 1, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence System 1300-47 (Also Known As the TX1300-47)

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 31, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 1, 2013
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 30, 2013
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 1, 2014
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 1, 2014
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	May 27, 2017
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-1300-47	CTS 1300 with 47in display	CTS-TX1310-65	Cisco TelePresence TX1310 65	-
CTS-1300-47	CTS 1300 with 47in display	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-1300-47LED-B=	CTS 1300 47 3ft LED	There is currently no replacement product available for this product.	-	-
CTS-1300-47LED-T=	CTS 1300 47 3.5 ft LED	There is currently no replacement product available for this product.	-	-
CTS-ATP-1300-47	ATP discounted CTS-1300-47	CTS-ATP-TX1310-65	ATP demo unit for CTS-TX1310-65	-
CTS1300-47ACCKIT	CTS 1300 47 accessory kit	There is currently no replacement product available for this product.	-	-
CTS1300-47ACCKIT=	CTS 1300 47 Accessory Kit	There is currently no replacement product available for this product.	-	-
CTS1300-47AV-CVR	CTS 1300 47 AV cover	There is currently no replacement product available for this product.	-	-
CTS1300-47AV-CVR=	CTS 1300 47 Av cover	There is currently no replacement product available for this product.	-	-
CTS1300-47AV-PNL	CTS-1300-47 AV Panel	There is currently no replacement product available for this product.	-	-
CTS1300-47AV-PNL=	CTS 1300 47 AV panel	There is currently no replacement product available for this product.	-	-
CTS1300-47BASEPED	CTS 1300-47 pedestal base	There is currently no replacement product available for this product.	-	-
CTS1300-47BASEPED=	CTS 1300 47 pedestal base	There is currently no replacement product available for this product.	-	-
CTS1300-47BASETET=	CTS 1300 47 tethered base	There is currently no replacement product available for this product.	-	-
CTS1300-47BASETETH	CTS 1300 47 tethered base	There is currently no replacement product available for this product.	-	-
CTS1300-47CABCOV	Thermoformed cab cover	There is currently no replacement product available for this product.	-	-
CTS1300-47CABCOV=	CTS 1300 47 cabinet cover	There is currently no replacement product available for this product.	-	-
CTS1300-47CABEXTR	CTS 1300-47 cabinet assembly	There is currently no replacement product available for this product.	-	-
CTS1300-47CABEXTR=	CTS 1300 47 cabinet extrusions	There is currently no replacement product available for this product.	-	-
CTS1300-47CBLCVR	CTS 1300 47 cable cover	There is currently no replacement product available for this product.	-	-
CTS1300-47MICARR	CTS 1300 47 mic array	There is currently no replacement product available for this product.	-	-
CTS1300-47SPKCOV	CTS 1300-47 Speaker Cover	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS1300-47SPKCOV=	CTS 1300 47 speaker cover	There is currently no replacement product available for this product.	-	-
CTS1300-47TETHACC	CTS 1300 47 teth acc kit	There is currently no replacement product available for this product.	-	-
CTS1300-47TETHACC=	CTS 1300 47 tethered acc kit	There is currently no replacement product available for this product.	-	-
CTS1300-47XTRCAPS	CTS 1300 47 extrusion caps	There is currently no replacement product available for this product.	-	-
CTS1300-CAMCOV	CTS 1300 camera cover	There is currently no replacement product available for this product.	-	-
CTS1300-CAMCOV=	CTS 1300 47 cam cover spare	There is currently no replacement product available for this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence TX1300 Series 65-inch. Information about the Cisco TelePresence TX1300 products can be found at: <http://www.cisco.com/en/US/products/ps10340/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco TelePresence System 1300-47 (Also Known As the TX1300-47) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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