



End-of-Sale and End-of-Life Announcement for the Tandberg WAVE Cameras

EOL7918 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Tandberg WAVE Cameras. The last day to order the affected product(s) is January 31, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Tandberg WAVE Cameras

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 2, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 1, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 31, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 31, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 28, 2014
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CTS-CAB-112634	112634 Wave II Daisy-chain control cable, 6.5m
CTS-CAB-112635	112635 Extra WAVE II camera S-Video cable, 6.5m
CTS-CAB-112636	112636 Extra WAVE II camera comp. cable, 6.5m
CTS-CAB-112639	112639 Extra WAVE II camera composite, 20m
CTS-CAB-500608	500608 60 ft. wave II kit for instructor card
CTS-WAVE-113080=	113080 WAVE II camera S-Video cable, 2m

End-of-Sale Product Part Number	Product Description
CTS-WAVE-113093P	113093P WAVE - WAVE II Daisy-chain Kit 20m PAL
CTS-WAVE-500609N	500609N Extra W.A.V.E. II Cam 60 ft cab
CTS-WAVE-NTSC20	112688N WAVE Camera NTSC, 20m cable NTSC
CTS-WAVE-NTSC20=	112688N WAVE Camera NTSC, 20m cable NTSC
CTS-WAVE-NTSC6.5=	112670N WAVE Camera NTSC with 6.5m cable
CTS-WAVE-PAL	112688P WAVE Camera PAL, 20m cable PAL
CTS-WAVE-PAL.5=	112670P WAVE Camera PAL with 6.5m cable
CTS-WAVE-PAL=	112688P WAVE Camera PAL, 20m cable PAL
CTS-WAVEII-500609	B500609N Extra W.A.V.E. II Cam w/60 ft cab
CTS-WAVEII-NTSC	112500N WAVE II Camera NTSC
CTS-WAVEII-NTSC=	112500N WAVE II Camera NTSC Rev 6
CTS-WAVEII-PAL	112500P WAVE II Camera, PAL
CTS-WAVEII-PAL=	112500P WAVE II Camera, PAL Rev 6
CTS-WAVEII-S074=	S074-0096 TAM 6000 Wave II Breakout cable, 8 ft

Product Migration Options

There is no replacement available for the Tandberg WAVE Cameras at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Tandberg WAVE Cameras through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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