End-of-Sale and End-of-Life Announcement for the Tandberg 770/880/990 MXP

EOL7901 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Tandberg 770/880/990 MXP. The last day to order the affected product(s) is January 31, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Tandberg 770/880/990 MXP

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 2, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 1, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 31, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 31, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 28, 2014
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-AUD-PH-2XPH=	Audio Cable-459, phono-2xph	There is currently no replacement product available for this product.	-	-
CTS-770-NPP-NTSC	116745N - 770 MXP NPP	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-770-NPP-PAL	116745P - 770 MXP NPP	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-770-NTSC	113530N, 113530ROK - 770 MXP NTSC	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-770-PAL	113530P, 113530CN - 770 MXP PAL	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-770-SCCP-NTSC	114142N - 770 SCCP MXP NTSC	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-770-SCCP-PAL	114142P - 770 SCCP MXP PAL	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-880-NTSC	113560N, 113560ROK - 880 MXP NTSC	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-880-PAL	113560P, 113560CN - 880 MXP PAL	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-990-NTSC	113570N, 113570ROK - 990 MXP NTSC	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-990-PAL	113570P, 113570CN - 990 MXP PAL	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-CAB-115128	115128 Pwr cable Japan PSE 1.8m YP-12	There is currently no replacement product available for this product.	-	-
CTS-LENSP-113035	113035 Lens protector w/print	There is currently no replacement product available for this product.	-	-
CTS-SETTOPNTSC-K9	NOT USED	There is currently no replacement product available for this product.	-	-
CTS-SETTOPNTSC-K9=	113531N TANDBERG SetTop MXP NTSC Unit, Encrypted, Rev 0-8	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-SETTOPNTSC-K9=	113531N TANDBERG SetTop MXP NTSC Unit, Encrypted, Rev 0-8	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-SETTOPPAL-K9	NOT USED	There is currently no replacement product available for this product.	-	-
CTS-SETTOPPAL-K9=	113531P SetTop MXP PAL Unit, Encrypted	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-STP-113531PNE	113531P TANDBERG SetTop MXP PAL Unit, Non-Encrypted	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-STP-113531PNE	113531P TANDBERG SetTop MXP PAL Unit, Non-Encrypted	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-
CTS-STP-113531PSE	113531P TANDBERG SetTop MXP PAL Unit, SCCP, Encrypted	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-STP-113531PSE	113531P TANDBERG SetTop MXP PAL Unit, SCCP, Encrypted	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-STP-113531SE	113531N TANDBERG SetTop MXP NTSC Unit, SCCP, Encrypted	CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	-
CTS-STP-113531SE	113531N TANDBERG SetTop MXP NTSC Unit, SCCP, Encrypted	CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence System Edge 95 MXP. Information about this product can be found at: http://www.cisco.com/en/US/products/ps11382/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Tandberg 770/880/990 MXP through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence System Edge 75 or 95 MXP, visit http://www.cisco.com/en/US/products/ps11382/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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