



End-of-Sale and End-of-Life Announcement for the Tandberg 8000 MXP

EOL7854 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Tandberg 8000 MXP. The last day to order the affected product(s) is May 1, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Tandberg 8000 MXP

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 1, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 1, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 1, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 27, 2012
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-8000-115890N	115890N - 8000 MXP, NTSC	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-8000-115890P	115890P - 8000 MXP, PAL	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-8000-MK1-NTSC	113580N - 8000 MXP NTSC Dual 50 Mk 1	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-8000-MK1-PAL	113580P - 8000 MXP PAL Dual 50 Mk 1	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-8000-MK2-CN	115890CN - 8000 MXP, PAL (CN)	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-8000-MK2-NTSC	114860N - 8000 MXP NTSC Dual 50 Mk 2	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-8000-MK2-PAL	114860P - 8000 MXP PAL Dual 50 Mk 2	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-NAMII-112436=	112436 Amplifier NAM II	There is currently no replacement product available for this product.	-	-
CTS-PIO-112344	112344 Pioneer 50 inch Plasma monitor PDP-503MXE	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-PIO-113787	113787 Pioneer 50 inch Plasma monitor PDP-50MXE1	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-PIO-115385	115385 Pioneer 50 inch PDP-50MXE11 (Silver)	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-PIO-116212	116212 Pioneer 50 inch PDP-50MXE20 (Black)	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-PIO-501418	501418 Pioneer 50 inch Plasma	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-SHARP-113314=	113314 LCD 5 inch Sharp LQ5AW136	There is currently no replacement product available for this product.	-	-
CTS-T8-B1135801N	B1135801N T8000 MXP-Dual 50 NPP, MS, NTSC	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B1135801P	B1135801P T8000 MXP-Dual 50 NPP, MS, PAL	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B114860N	B114860N T8000 MXP-Dual 50, NTSC	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B114860P	B114860P T8000 MXP-Dual 50, PAL	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B115890CN	B115890CN T8000 MXP-Dual 50 w HD camera, China (CN)	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B115890N	B115890N T8000 MXP-Dual 50 w HD camera, NTSC	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B115890P	B115890P T8000 MXP-Dual 50 w HD camera, PAL	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-
CTS-T8-B115890ROK	B115890ROK T8000 MXP-Dual 50 w HD camera, Korean (ROK)	CTS-P52DMXP-K9	Profile 52 Dual w 6000 MXP - PHD cam 7x, Rmt Cntrl, 3 Mics	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence System Profile 52-inch Dual MXP. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps11326/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Tandberg 8000 MXP through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence System Profile 52-inch Dual MXP, visit <http://www.cisco.com/en/US/products/ps11326/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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