End-of-Sale and End-of-Life Announcement for the Tandberg Classic 2500 Codec

EOL7818

Cisco announces the end-of-sale and end-of-life dates for the Tandberg Classic 2500 Codec. The last day to order the affected product(s) is January 30, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Tandberg Classic 2500 Codec

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2004
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 30, 2005
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2005
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 30, 2006
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 30, 2006
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 27, 2009
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2010

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-2500-112900N	112900N TANDBERG 2500 384/1.5M NTSC	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500-112900N	112900N TANDBERG 2500 384/1.5M NTSC	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500-112900P	112900P TANDBERG 2500 384/1.5M PAL	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
			and Trackers	
CTS-2500-112900P	112900P TANDBERG 2500 384/1.5M PAL	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500-CT2-K9=	111650T2 Unit Codec2500-2 All revisions	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500-CT2-K9=	111650T2 Unit Codec2500-2 All revisions	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500-CT2P-K9=	111650T2 Unit Codec2500-2, PAL	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500-CT2P-K9=	111650T2 Unit Codec2500-2, PAL	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500-CT5-K9=	111650T5 Unit Codec2500 Cricket All revisions	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500-CT5-K9=	111650T5 Unit Codec2500 Cricket All revisions	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500-CT5P-K9=	111650T5 Unit Codec2500 Cricket, PAL	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500-CT5P-K9=	111650T5 Unit Codec2500 Cricket, PAL	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500C-1129071N	1129071N Codec 2500 384/1.5M Std NTSC	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500C-1129071N	1129071N Codec 2500 384/1.5M Std NTSC	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500C-1129073N	1129073N Codec 2500 384/1.5M MS NTSC	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500C-1129073N	1129073N Codec 2500 384/1.5M MS NTSC	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500C-112907N	112907N Codec2500 384/2M NTSC	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500C-112907N	112907N Codec2500 384/2M NTSC	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500C-384-US	112000US TANDBERG 2500 384 std. US	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500C-384-US	112000US TANDBERG 2500 384 std. US	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-
CTS-2500C-STD-US	112006US Codec2500 384 std. US	CTS-INTP3000-K9	3000 MXP - BW, PreHDCam, 1 Mic, Cbls and Trackers	-
CTS-2500C-STD-US	112006US Codec2500 384 std. US	CTS-INTP6000-K9	6000 MXP - BW, PreHDCam, 2 Mics, Cbls and Trackers 2M/6M	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence System Integrator Package 3000 MXP or Cisco TelePresence System Integrator Package 6000 MXP.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at
http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Tandberg Classic 2500 Codec through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html

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