



## End-of-Sale and End-of-Life Announcement for the Tandberg Educator

EOL7827

Cisco announces the end-of-sale and end-of-life dates for the Tandberg Educator. The last day to order the affected product(s) is January 30, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Tandberg Educator

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2004
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 30, 2005
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2005
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 30, 2006
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 30, 2006
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	April 27, 2009
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2010

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-CAB-501124	501124- DVI-A Male to HD15 VGA female cable 10ft	There is currently no replacement product available for this product.		
CTS-CAB-501586	501586 Quad display educator cable kit	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-CAB-5S1530096	5S153-0096 Second Display breakout Cable	There is currently no replacement product available for this product.		
CTS-CAB-5T1161200	5T116-1200 VGA to DVI Cable 100 ft	There is currently no replacement product available for this product.		
CTS-CAB-5T5111200	5T511-1200 100 ft MULTIWAY CABLE	There is currently no replacement product available for this product.		
CTS-CAB-T1121200	T112-1200 VGA cable for instructor	There is currently no replacement product available for this product.		
CTS-EDU-5000721	5000721 Educator T27 inch 768/3.0M NPP NTSC	There is currently no replacement product available for this product.		
CTS-EDU-500077N01	500077N01 Educator 6000 Integrator Upgrade Pack	There is currently no replacement product available for this product.		
CTS-EDU-500077US	500077US Educ Integrator Pack 768/3.0M NPP NTSC	There is currently no replacement product available for this product.		
CTS-EDU-B500077N	B500077N Educator 6000 Integrator Pack, NPP	There is currently no replacement product available for this product.		
CTS-GOYA-500914	500914 Goya rear cart kit	There is currently no replacement product available for this product.		
CTS-GOYA-B5009152N	B5009152N Goya Educator Triple 32 inch NPP	There is currently no replacement product available for this product.		
CTS-LG-500979N	500979N LG 50 inch plasma	There is currently no replacement product available for this product.		
CTS-PHD-114500G=	114500G TANDBERG Precision HD Camera Grey Rev 1-7	See Product Migration Options section for details.	CTS-PHD-S=	
CTS-TAM6K-500078	500078 TAM 6000 ASSEMBLY	There is currently no replacement product available for this product.		
CTS-TAM6K-500231	500231 INTEGRATED TAM 6000 SLEEVE (US)	There is currently no replacement product available for this product.		
PSU-12VDC=	Power Supply	See Product Migration Options section for details.	CTS-PSU-V=	

## Product Migration Options

There is no replacement available for the Tandberg Educator at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

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Customers may be able to continue to purchase the Tandberg Educator through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

### Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

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