# End-of-Sale and End-of-Life Announcement for the Tandberg 770/880/990 Classic

EOL7826 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Tandberg 770/880/990 Classic. The last day to order the affected product(s) is January 30, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Tandberg 770/880/990 Classic

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | August 1, 2004 |
| **End-of-Sale Date** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | January 30, 2005 |
| **Last Ship Date: HW** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | April 30, 2005 |
| **End of Routine Failure Analysis Date: HW** | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | January 30, 2006 |
| **End of New Service Attachment Date: HW** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | January 30, 2006 |
| **End of Service Contract Renewal Date: HW** | The last date to extend or renew a service contract for the product. | April 27, 2009 |
| **Last Date of Support: HW** | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | January 31, 2010 |

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| CTS-770-1135121N | 1135121N TANDBERG 770 0/768 NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-770-1135122N | 1135122N TANDBERG 770 0/768 NPP NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| CTS-770-B500789101 | B500789101N Tandberg 770 768 IP NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-800-1119901US | 1119901US TANDBERG 800 (384Kb) Standard | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124011N | 1124011N TANDBERG 880 384/1.11M NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124011US | 1124011US TANDBERG 880 (384) STANDARD | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124012N | 1124012N TANDBERG 880 384/1.11M NPP NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124012US | 1124012US TANDBERG 880 (384Kb) NPP | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124013N | 1124013N TANDBERG 880 384/1.11M MS NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1124013US | 1124013US TANDBERG 880 (384Kb) NPP MS | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401MSUK | 112401MSUK TANDBERG 880 384 MS UK | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401N | 112401N TANDBERG 880 384/1.1M NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401NPP | 112401NPPAUS TANDBERG 880 384 NPP Australia | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401P | 112401P TANDBERG 880 384/1.1M PAL | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401UK | 112401UK TANDBERG 880 384 UK | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112401US | 112401US TANDBERG 880 384 US | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-112407US | 112407US TANDBERG 880 V35 384 US | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1131321N | 1131321N TANDBERG 880 0/768 Std NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1131322N | 1131322N TANDBERG 880 0/768 NPP NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-113132N | 113132N TANDBERG 880 IP 768 NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1135141N | 1135141N TANDBERG 880 0/1.1M NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-1135142N | 1135142N TANDBERG 880 0/1.1M NPP NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| CTS-880-1135143N | 1135143N TANDBERG 880 0/1.1M MS NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-113514N | 113514N TANDBERG 880 0/1.1M NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-B1124011P | B1124011P TANDBERG 880, Standard model | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-B1124012P | B1124012P TANDBERG 880 incl. NPP | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-880-B1124013P | B1124013P TANDBERG 880 incl. NPP, MS | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-990-1135163N | 1135163N TANDBERG 990 384/1.5M MS NTSC | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-990-B1135163P | B1135163P TANDBERG 990 384/2M MS PAL | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-990-B113570TP | B113570TP TANDBERG 990MXP Profile Set top MS PAL | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-PSU-112283= | 112283 Power supply | PSU-CAM-V= | MXP Power Supply WAVE II/PHD CAMs | - |
| CTS-STP-NTSC-K9= | 112352N TANDBERG SetTop NTSC Unit, All Revs | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |
| CTS-STP-PAL-K9= | 112352P TANDBERG SetTop PAL Unit, All Revs | CTS-EDGE95-K9 | Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam | - |

## Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence System Edge 95 MXP. Information about this product can be found at: http://www.cisco.com/en/US/products/ps11382/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Tandberg 770/880/990 Classic through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

## For More Information

For more information about the Cisco TelePresence System Edge 95 MXP, visit
http://www.cisco.com/en/US/products/ps11382/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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Printed in USA

C51-686937-01   10/11