



## End-of-Sale and End-of-Life Announcement for the Tandberg 2000 MXP

EOL7762 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Tandberg 2000 MXP. The last day to order the affected product(s) is June 15, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Tandberg 2000 MXP

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 15, 2005
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2006
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 13, 2006
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 15, 2007
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 15, 2007
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	September 10, 2010
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-2000-NTSC	113800N and 113800ROK - 2000 MXP, NTSC	CTS-MX200-42-K9	Cisco TelePresence MX200 42 - PHD 1080p 4x, Touch UI, Mic	-
CTS-2000-PAL	113800P and 113800CN - 2000 MXP, PAL	CTS-MX200-42-K9	Cisco TelePresence MX200 42 - PHD 1080p 4x, Touch UI, Mic	-
CTS-2000SCCP-NTSC	113935N - 2000 MXP SCCP, NTSC	CTS-MX200-42-K9	Cisco TelePresence MX200 42 - PHD 1080p 4x, Touch UI, Mic	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-3000-113550FR6	113550FULL Unit Codec 3000 MXP Full, SCCP Rev 6	CTS-MXP3000-K9	Codec 3000 - Rackmt Kit, Rmt Cntrl and Pwr Cbl	-
CTS-3000-CF-R0-K9=	113550FULL Unit Codec 3000 MXP Full, SD Encrypted Rev 0-5	CTS-MXP3000-K9	Codec 3000 - Rackmt Kit, Rmt Cntrl and Pwr Cbl	-
CTS-CAB-113837	113837 VGA to DVI cable, 2m	There is currently no replacement product available for this product.		
CTS-JACK-114015	114015 3,5mm stereo jack - 2x phono cable, 2,0m	There is currently no replacement product available for this product.		
CTS-JVC-113984	113984 JVC 23 inch LCD TV PAL	There is currently no replacement product available for this product.		
CTS-JVC-113985	113985 JVC 23 inch LCD TV NTSC	There is currently no replacement product available for this product.		
CTS-JVC-114591	114591 JVC 23 inch LCD TV PAL LT-23C50BU	There is currently no replacement product available for this product.		
CTS-JVC-114592	114592 JVC 23 inch LCD TV NTSC LT-23X576	There is currently no replacement product available for this product.		

## Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence MX200. Information about this product can be found at <http://www.cisco.com/en/US/products/ps11776/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Tandberg 2000 MXP through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

For more information about the Cisco TelePresence MX200, visit <http://www.cisco.com/en/US/products/ps11776/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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