



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence IP VCR Series

EOL8158 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence IP VCR Series. The last day to order the affected product(s) is November 10, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence IP VCR Series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 12, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 10, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 8, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 10, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 10, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 5, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-2210-VCR-K9	VCR-2210 1 Port IP VCR	TCS-C220-5RP-K9	TelePresence Content Server: 5 Recording Ports, 2 Live Output	-
CTI-2210-VCR-K9=	VCR-2210 1 Port IP VCR - Spare	TCS-C220-5RP-K9	TelePresence Content Server: 5 Recording Ports, 2 Live Output	-
CTI-2220-VCR-K9	IP VCR 2220 - 5 Port IP VCR	TCS-C220-5RP-K9	TelePresence Content Server: 5 Recording Ports, 2 Live Output	-
CTI-2220-VCR-K9=	VCR-2220 5 Port IP VCR Spare	TCS-C220-5RP-K9	TelePresence Content Server: 5 Recording Ports, 2 Live Output	-
CTI-2240-VCR-K9	IP VCR 2240 - 10 Port IP VCR	TCS-C220-PRO10P-K9	TelePresence Content Server 10 Port Premium Resolution	-
CTI-2240-VCR-K9=	IP VCR 2240 - 10 Port IP VCR - Spare	TCS-C220-PRO10P-K9	TelePresence Content Server 10 Port Premium Resolution	-
CTI-8220-VCR-K9	VCR MSE 8220 - Recording blade up to 10 Recording Ports	TCS-C220-PRO10P-K9	TelePresence Content Server 10 Port Premium Resolution	-
CTI-8220-VCR-K9=	VCR MSE 8220 - Recording blade up to 10 Recording Ports	TCS-C220-PRO10P-K9	TelePresence Content Server 10 Port Premium Resolution	-
CTI-ATP-8220-K9	VCR MSE 8220 - Recording blade up to 10 Recording Ports	There is currently no replacement product available for this product.	-	-
CTI-ATP-8220-K9=	VCR MSE 8220 - Recording blade up to 10 Recording Ports	There is currently no replacement product available for this product.	-	-
L-2210-VFO	Order L-VCR2200-UPG-PAK for E-dlrvy VCR2210 Video Firewall Opt	There is currently no replacement product available for this product.	-	-
L-2220-VFO	VFO-2210 Video Firewall Option For The IP VCR2210	There is currently no replacement product available for this product.	-	-
L-2240-VFO	VFO-2210 Video Firewall Option For The IP VCR2210	There is currently no replacement product available for this product.	-	-
L-8220-1PL	Order L-8000-CHLIC-PAK for 1 MSE 8220 Recording Port Lic	There is currently no replacement product available for this product.	-	-
L-AESCDN2-K9=	AES and HTTPS Enable Upgrade for VCR 2200 Series	There is currently no replacement product available for this product.	-	-
L-ATP-8220-1PL	ATP Demo-Order L-ATP-8000CLIC-PAK- MSE 8220 Rec Port Lic	There is currently no replacement product available for this product.	-	-
L-VCR2200-UPG-PAK	VCR 2200 Upgrade PAK PIDs	There is currently no replacement product available for this product.	-	-
LIC-2210-VCR-K9	License Key For 2210 VCR Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-2210-VFO	VFO-2210 Video Firewall Option For The IP VCR2210	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-2220-VCR-K9	License Key For 2220 VCR Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-2220-VFO	VFO-2220 Video Firewall Option For The IP VCR2220	There is currently no replacement product available for this product.	-	-
LIC-2240-VCR-K9	License Key For 2240 VCR Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-2240-VFO	VFO-2240 Video Firewall Option For The IP VCR2240	There is currently no replacement product available for this product.	-	-
LIC-8220-1PL	MSE-8220-PL 1 Recording Port License With Video Firewall Opt	There is currently no replacement product available for this product.	-	-
LIC-8220-VCR-K9	License Key For MSE 8220 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-8220-VFO	MSE-8220 Video Firewall Option	There is currently no replacement product available for this product.	-	-
LIC-AESCDN2-K9	AES and HTTPS Enable Upgrade	There is currently no replacement product available for this product.	-	-
LIC-AESCDN2-K9=	AES and HTTPS Enable Upgrade	There is currently no replacement product available for this product.	-	-
SW-2200-VCR-K9	Software Image For 2200 VCR, Latest Version	There is currently no replacement product available for this product.	-	-
SW-8220-VCR-K9	Software Image For MSE 8220 Recording Blade, Latest Version	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence Content Server. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps11347/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence IP VCR Series through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence Content Server, visit <http://www.cisco.com/en/US/products/ps11347/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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