



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack Miscellany

EOL8362

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack Miscellany. The last day to order the affected product(s) is November 17, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack Miscellany

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 19, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 17, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 15, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 17, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 17, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 17, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 12, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CTS-3000CODEC-K9	3000 MXP Codec
CTS-3000CODEC-K9=	SPARE 3000 MXP Codec
L-3000-BW1	Order L-MXP-PAK for E-delivery of 3000MXP BW 512ISDN/2MIP
L-3000-MS	Order L-MXP-PAK for E-delivery of Codec3000 MultiSite Upgrade
L-3000-NPP	Order L-MXP-PAK for E-delivery of Codec 3000 NPP Option
L-3000MXP-BW	Order L-MXP-PAK for 512 ISDN/2M IP Upg Leg 3000 MXP sys
L-3000MXP-MS	Order L-MXP-PAK For MS Upg Legacy 3000 MXP sys (req NPP)
L-3000MXP-NPP	Order L-MXP-PAK for NPP Upg For Legacy 3000 MXP systems
LIC-3000	License Key Codec 3000 (Product ID)
LIC-3000-BWD	Codec 3000 MXP 384/1.5M Bandwidth Option
LIC-3000-BWD1	Codec 3000 MXP Bandwidth Option 512 ISDN/2M IP
LIC-3000-MS	License Key Codec 3000 Multisite - MS Option
LIC-3000-NPP	Lic Key Codec 3000 Natural Presenter Package (NPP) Option
LIC-INTP3000	License Key Codec IntPkg 3000 (Product ID)
LIC-INTP3000-BW	License Key Codec 3000 Bandwidth Option
LIC-INTP3000-MS	License Key Codec 3000 Multisite - MS Option
LIC-INTP3000-NPP	Lic Key Codec 3000 Natural Presenter Package (NPP) Option

Product Migration Options

There is no replacement available for the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack Miscellany at this time.

This bulletin contains product identification numbers related to the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence System Codec 3000 and 3000 Integrator Pack Miscellany through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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