



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System Profile 52-inch MXP Miscellany

EOL8361

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence System Profile 52-inch MXP Miscellany. The last day to order the affected product(s) is November 17, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence System Profile 52-inch MXP Miscellany

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 19, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 17, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 15, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 17, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 17, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 17, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 12, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CTS-P52-GRILLKIT=	Profile 52 grill kit
CTS-P52MONITOR=	52 Monitor
L-ATP-P52-C60-MS	Electronic Delivery - ATP Demo-Profile 52 C60 MS option
L-ATP-P52-C60-PR	Electronic Delivery - ATP Demo-Profile 52 C60 PR option
L-ATP-P52C40-DD	Electronic Delivery - ATP Demo - Profile 52 w/ C40 DD option
L-ATP-P52C40-MS	Electronic Delivery - ATP Demo - Profile 52 w/ C40 Ms option
L-ATP-P52C40-PR	Electronic Delivery - ATP Demo - Profile 52 w/ C40 PR option
L-P52-C60-MS	Order L-Profile-C-PAK for E-delivery of P52C60MS option
L-P52-C60-PR	Order L-Profile-C-PAK for E-delivery of P52C60PR option
L-P52C40-DD	Order L-Profile-C-PAK for E-delivery of P52C40DD option
L-P52C40-MS	Order L-Profile-C-PAK for E-delivery of P52C40MS option
L-P52C40-PR	Order L-Profile-C-PAK for E-delivery of P52C40PR option
L-P52DMXP-BW	Order L-MXP-PAK for E-delivery of Profile DUAL MXP BW option
L-P52DMXP-MS	Order L-MXP-PAK for E-delivery of Profile DUAL MXP MS option
L-P52DMXP-NPP	Order L-MXP-PAK for E-delivery - Profile DUAL MXP NPP option
L-P52MXP-BW	Order L-MXP-PAK for E-delivery of 6000 MXP BW option
L-P52MXP-MS	Order L-MXP-PAK for E-delivery of 6000 MXP MS option
L-P52MXP-NPP	Order L-MXP-PAK for E-delivery of 6000 MXP NPP option
LIC-ATP-P52C40-DD	ATP Demo - Profile 52 w/ C40 DD option
LIC-ATP-P52C40-MS	ATP Demo - Profile 52 w/ C40 Ms option
LIC-ATP-P52C40-PR	ATP Demo - Profile 52 w/ C40 PR option
LIC-ATP-P52DC60-MS	ATP Demo-Profile 52 Dual with C60 MS option
LIC-ATP-P52DC60-PR	ATP Demo-Profile 52 Dual with C60 PR option
LIC-P52C40	Profile 52 C40 Product ID
LIC-P52C40-DD	Profile 52 with C40 DD option
LIC-P52C40-MS	Profile 52 with C40 MS option
LIC-P52C40-PR	Profile 52 with C40 PR option
LIC-P52C60	Profile 52 Single Product ID
LIC-P52C60-MS	Profile 52 with C60 MS option
LIC-P52C60-MS=	Profile 52 with C60 MS option
LIC-P52C60-PR	Profile 52 with C60 PR option
LIC-P52C60-PR=	Profile 52 with C60 PR option
LIC-P52DC60	Profile 52 Dual Product ID
LIC-P52DC60-MS	Profile 52 Dual with C60 MS option
LIC-P52DC60-PR	Profile 52 Dual with C60 PR option
LIC-P52DMXP	Profile 52 Dual 6000 MXP Product ID
LIC-P52DMXP-BW	Profile 52 Dual MXP BW option
LIC-P52DMXP-MS	Profile 52 dual w6000MXP MS option
LIC-P52DMXP-MS=	Profile 52 dual w6000MXP MS option
LIC-P52DMXP-NPP	Profile 52 dual w6000MXP NPP option
LIC-P52DMXP-NPP=	Profile 52 dual w6000MXP NPP option
LIC-P52MXP-BW	Profile 52 MXP with BW option

End-of-Sale Product Part Number	Product Description
LIC-P52MXP-MS	Profile 52 w6000MXP MS option
LIC-P52MXP-MS=	Profile 52 w6000MXP MS option
LIC-P52MXP-NPP	Profile 52 w6000MXP NPP option
LIC-P52MXP-NPP=	Profile 52 w6000MXP NPP option
LIC-P52MXP768	Profile 52 w/ MXP full BW opt option
LIC-P52MXP768=	Profile 52 w/ MXP full BW opt option
LIC-P52SMXP	Profile 52 6000 MXP Product ID

Product Migration Options

There is no replacement available for the Cisco TelePresence System Profile 52-inch MXP Miscellany at this time.

This bulletin contains product part numbers that are related to the Cisco TelePresence Profile 52-inch MXP endpoints.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence System Profile 52-inch MXP Miscellany through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached.

For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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