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# End-of-Sale and End-of-Life Announcement for the Cisco Video Surveillance 2600 Series IP Cameras

## EOL9036

Cisco announces the end-of-sale and end-of-life dates for the Cisco Video Surveillance 2600 Series IP Cameras. The last day to order the affected product(s) is July 19, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 18, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 19, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 17, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 19, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 19, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 19, 2014
End of Service Contract Renewal Date: HW		
Last Date of Support: HW		

Table 1.	End-of-Life Milestones and Dates for the Cisco Video Surveillance 2600 Series IP Cameras

HW = Hardware OS SW = Operating System Software App. SW = Application Software

#### Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-2600	Cisco 2600 IP Camera, Full Resolution, Day/Night	CIVS-IPC-6000P	HD Box IP Camera, 1080P, P-Iris	-
CIVS-IPC-2611	Cisco SD IP Video Surveillance Dome, 3.3- 12mm, D/N, Smk, CM	CIVS-IPC-3520	Cisco Video Surveillance IP Dome Body, Indoor, 1MP DN, IO	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-2621V	Cisco VR SD IP Video Surveillance Dome, 3.3- 12mm, D/N, Smkd	CIVS-IPC-3520	Cisco Video Surveillance IP Dome Body, Indoor, 1MP DN, IO	-
CIVS-IPC-2630V	Cisco Ruggedized VR SD Dome, 3.3-12mm, D/N, Clear	CIVS-IPC-3530	Cisco Video Surveillance IP Dome Body, Outdoor, 1MP DN, IO	-

# **Product Migration Options**

Customers are encouraged to migrate to the Cisco Video Surveillance 3000 Series IP Cameras. Information about this product can be found at: <u>http://www.cisco.com/en/US/products/ps12840/index.html</u>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives\_and\_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Video Surveillance 2600 Series IP Cameras through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <u>http://www.cisco.com/go/eos</u>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about\_cisco\_takeback\_recycling.html.

## For More Information

For more information about the Cisco Video Surveillance 3000 Series IP Cameras, visit <u>http://www.cisco.com/en/US/products/ps12840/index.html</u>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: <u>http://www.cisco.com/en/US/products/products end-of-life policy.html</u>.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod\_warranties\_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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