

End-of-Sale and End-of-Life Announcement for the Cisco Video Surveillance 2421 IP Dome Accessories

EOL7759

Cisco announces the end-of-sale and end-of-life dates for the Cisco Video Surveillance 2421 IP Dome Accessories. The last day to order the affected product(s) is October 27, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Video Surveillance 2421 IP Dome Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 28, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 27, 2011
Last Ship Date Accessory	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 25, 2012

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIVS-IPCA-1000=	Ceiling Tile Mount Support, 2400 Series
CIVS-IPCA-1001=	Dome, Clear, 2400 Series
CIVS-IPCA-1002=	Dome, Smoked, 2400 Series
CIVS-IPCA-1003=	Shroud, Surface Mount, 2400 Series

Product Migration Options

There is no replacement available for the Cisco Video Surveillance 2421 IP Dome Accessories at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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San Jose, CA

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Cisco Systems (USA) Pte. Ltd.
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