

End-of-Sale and End-of-Life Announcement for the Cisco MCS 7825-H1 Media Server and Cisco IPICS Appliance (with H1 Server)

EOL4111 - Amended

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco MCS 7825-H1 Media Server and Cisco IPICS Appliance (with H1 Server). The last day to order the Cisco MCS 7825-H1 Media Server and Cisco IPICS Appliance (with H1 Server) is November 23, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MCS 7825-H1 Media Server and Cisco IPICS Appliance (with H1 Server). Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco MCS 7825-H2 Media Server (server only option) and the Cisco IPICS Server Software. Table 2 provides relevant information for migrating to the replacement product.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7825-H1 Media Server and Cisco IPICS Appliance (with H1 Server)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 25, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 23, 2006
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 21, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 23, 2007
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 23, 2007
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 18, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 22, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CIS-7825-H1-K9	IPICS Server SW w/MCS 7825-H1 4 channel 4 PMC 4 IP phone lic	CIS-IPICS-K9	IPICS Server SW, 4 channels, 4 PMCs, 10 IP phones
CIS-7825-H1-K9	IPICS Server SW w/MCS 7825-H1 4 channel 4 PMC 4 IP phone lic	MCS-7825-H2-S31	HW Only MCS-7825-H2 with 2GB RAM and 80GB HD
MCS-7825-H1-S31	HW Only MCS-7825-H1 with 2GB RAM and 72GB HD	MCS-7825-H2-S31	HW Only MCS-7825-H2 with 2GB RAM and 80GB HD

Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7825-H2 Media Server (server only option) and the Cisco IPICS Server Software. Information about these products can be found at: <http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html> and <http://www.cisco.com/en/US/products/ps6718/index.html>.

For More Information

For more information about the Cisco MCS 7825-H2 Media Server and Cisco IPICS Server Software, visit <http://www.cisco.com/en/US/products/ps6712/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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