

End-of-Sale and End-of-Life Announcement for the Cisco IPICS Releases 2.0 and 2.2

EOL7156

Cisco announces the end-of-sale and end-of life dates for the Cisco IPICS Releases 2.0 and 2.2. The last day to order the affected product(s) is November 19, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco announces the end-of-sale and end-of life dates for the Cisco IPICS Release 2.0. The last day to order the Cisco IPICS Release 2.0 is May 21, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco IPICS Release 2.0. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco IPICS Releases 2.0 and 2.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 21, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 19, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 17, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 19, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 19, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	February 14, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Customers are encouraged to migrate to the Cisco IPICS Release 4.0. Information about this product can be found at: <http://www.cisco.com/go/ipics>.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIS-IPICS-FH1-K9	Cisco IPICS 2.0 server SW, 1500 PMCs, 50 VTGs, 50 Channels	There is currently no replacement product available for this product.		
CIS-IPICS-MP2-K9=	Cisco IPICS 2.0 bundle for IPICS Mobile Platform	There is currently no replacement product available for this product.		
CIS-IPICS-MP2-NFR=	Cisco IPICS Mobile Platform 2.0 Not for Resale Kit	There is currently no replacement product available for this product.		
CIS-IPICS-PM1-K9	Cisco IPICS Policy Manager for IPICS 2.0 and 4 Dial Licenses	CIS-IPPE4.0-K9	Policy Engine 4.0 Server SW Includes 4 Dial Port Licenses	-
CIS-IPICS-PM1-K9=	Cisco IPICS Policy Manager for IPICS 2.0 and 4 Dial Licenses	CIS-IPPE4.0-K9=	Policy Engine 4.0 Server SW Includes 4 Dial Port Licenses	-
CIS-IPICS2-BNDL10	Cisco IPICS 2.0 Value Bundle	IPICS4.0-BDL3-K9	IPICS 4.0 Large Bundle	-
CIS-IPICS2-BNDL10=	Cisco IPICS 2.0 Value Bundle	IPICS4.0-BDL3-K9=	IPICS 4.0 Large Bundle	-
CIS-IPICS2.0-K9	Cisco IPICS 2.0 Server Software and Licenses	IPICS4.0-BDL1-K9	IPICS 4.0 Basic Bundle	-
CIS-IPICS2.0-K9=	Cisco IPICS 2.0 Server Software and Licenses	IPICS4.0-BDL1-K9=	IPICS 4.0 Basic Bundle	-
CIS-IPICS2.0-NFR=	Cisco IPICS 2.0 and Licenses Not for Resale Kit for ATP	IPICS4.0-BDL3-NR=	Large Bundle For Partners - Not-For-Resale	-
CIS-PHN-10	Cisco IPICS Phone Client License for IPICS 2.0+, 10 units	CIS-PHN	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PHN-10=	Cisco IPICS Phone Client License for IPICS 2.0+, 10 units	CIS-PHN=	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PHN-250	Cisco IPICS Phone Client License for IPICS 2.0+, 250 units	CIS-PHN	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PHN-250=	Cisco IPICS Phone Client License for IPICS 2.0+, 250 units	CIS-PHN=	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PHN-50	Cisco IPICS Phone Client License for IPICS 2.0+, 50 units	CIS-PHN	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PHN-50=	Cisco IPICS Phone Client License for IPICS 2.0+, 50 units	CIS-PHN=	Cisco IPICS Phone Client License for IPICS 2.0+	-
CIS-PMC-K9	Cisco IPICS PMC Client For IPICS 2.0 or Higher	CIS-CON4.0-SIL	Cisco Dispatch Console Silver License	-
CIS-PMC-K9-10	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 10 units	CIS-CON4.0-SIL	Cisco Dispatch Console Silver License	-
CIS-PMC-K9-10=	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 10 units	CIS-CON4.0-SIL	Cisco Dispatch Console Silver License	-
CIS-PMC-K9-250	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 250 units	CIS-CON4.0-SIL	Cisco Dispatch Console Silver License	-
CIS-PMC-K9-250=	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 250 units	CIS-CON4.0-SIL=	Cisco Dispatch Console Silver License	-
CIS-PMC-K9-50	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 50 units	CIS-CON4.0-SIL	Cisco Dispatch Console Silver License	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIS-PMC-K9-50=	Cisco IPICS PMC Client For IPICS 2.0 or Higher, 50 units	CIS-CON4.0-SIL=	Cisco Dispatch Console Silver License	-
CIS-PMC-K9=	Cisco IPICS PMC Client For IPICS 2.0 or Higher	CIS-CON4.0-SIL=	Cisco Dispatch Console Silver License	-
CIS-VIP-CHNL-10	IPICS VIP Radio Ten Channel License	CIS-VIP-CHNL	IPICS VIP Radio Channel License	-
CIS-VIP-CHNL-10=	Channel/Radio Port for Cisco IPICS 2.0 or Higher, 10 Units	CIS-VIP-CHNL=	Channel/Radio Port for Cisco IPICS 2.0 or Higher	-
CIS-VIP-CHNL-50	Channel/Radio Port for Cisco IPICS 2.0 or Higher, 50 Units	CIS-VIP-CHNL	IPICS VIP Radio Channel License	-
CIS-VIP-CHNL-50=	Channel/Radio Port for Cisco IPICS 2.0 or Higher, 50 Units	CIS-VIP-CHNL=	Channel/Radio Port for Cisco IPICS 2.0 or Higher	-
CIS-VIP-DIAL-10	IPICS VIP Dial-out Ports License -10 Units	CIS-VIP-DIAL	Cisco IPICS Policy Engine Dial Port	-
CIS-VIP-DIAL-10=	Cisco IPICS Policy Engine Dial Port, 10 Units	CIS-VIP-DIAL=	Cisco IPICS Policy Engine Dial Port	-
CIS-VIP-DIAL-50	Cisco IPICS Policy Engine Dial Port, 50 Units	CIS-VIP-DIAL	Cisco IPICS Policy Engine Dial Port	-
CIS-VIP-DIAL-50=	Cisco IPICS Policy Engine Dial Port, 50 Units	CIS-VIP-DIAL=	Cisco IPICS Policy Engine Dial Port	-

Product Migration Options

Customers are encouraged to migrate to the Cisco IPICS Release 4.0. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet_c78-582926.html.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco IP Interoperability and Collaboration System (IPICS) Release 4.0, visit http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet_c78-582926.html, or contact your local account representative.

To request information about the Cisco IP Interoperability and Collaboration System (IPICS) Release 4.0, send an e-mail to physec-questions@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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