

## End-of-Sale and End-of-Life Announcement for the Cisco IPICS Release 1.0

EOL7137

Cisco announces the end-of-sale and end-of life dates for the Cisco IPICS Release 1.0. The last day to order the affected product(s) is November 12, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IPICS Release 1.0

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 14, 2010
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 12, 2010
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 10, 2011
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 12, 2011
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 12, 2011
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	February 7, 2013
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2013

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

There is no migration path for Cisco IPICS 1.0 customers. You are encouraged to purchase Cisco IPICS 4.0.

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CIS-7845H1-E1-K9</b>	IPICS Enterprise Bundle with MCS 7845-H1	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPICS-PE1</b>	Cisco IPICS Policy Engine with 4 Dial Port Licenses	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPICS-PE1-SUB</b>	IPICS Policy Engine 1 YR Subscription License	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPICS-PE1-SUB=</b>	IPICS Policy Engine 1 YR Subscription License	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPICS-PE1=</b>	Cisco IPICS Policy Engine with 4 Dial Port Licenses	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPP-10</b>	IPICS PTT on IP Phone 10 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CIS-IPP-100</b>	IPICS PTT on IP Phone 100 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPP-250</b>	IPICS PTT on IP Phone 250 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPP-50</b>	IPICS PTT on IP Phone 10 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-IPP-500</b>	IPICS PTT on IP Phone 500 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-LIC-UG</b>	Cisco IPICS license upgrade	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-LIC-UG-OPT</b>	Cisco IPICS license upgrade Option	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-LIC2.0-UG</b>	Cisco IPICS License and Software Options	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PAKSW</b>	IPICS SW for PAK	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PM1-SUB</b>	Cisco IPICS Policy Manager Update, 1 Year Subscription	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PM1-SUB=</b>	Cisco IPICS Policy Manager Update, 1 Year Subscription	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PMC-10</b>	IPICS PMC client 10 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PMC-100</b>	IPICS PMC client 100 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PMC-250</b>	IPICS PMC client 250 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PMC-50</b>	IPICS PMC client 50 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-PMC-500</b>	IPICS PMC client 500 simultaneous user license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-UG-IPICS-K9=</b>	IPICS Server Software 1 year upgrades	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-UG-PMC-K9=</b>	IPICS PMC 1 year upgrades per seat	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-HNH</b>	IPICS VIP License 1 Hoot and Holler talkgroup	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-HNH-10</b>	IPICS VIP License 10 Hoot and Holler talkgroups	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-LMR-10</b>	IPICS VIP Port License 10 LMR/PMR ports	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-MCAST-10</b>	IPICS VIP License 10 multicast ports	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-MCAST-OPT</b>	CIS-VIP-MCAST Option	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-PTC</b>	IPICS VIP License 1 PTC port	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>CIS-VIP-PTC-10</b>	IPICS VIP License 10 PTC ports	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>IPICS-7845H1-K9</b>	IPICS Server SW w/MCS 7845H1, 4 PMCs, 10 IP phone license	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>IPICS-SW</b>	IPICS SW kit	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
<b>MCS-7845-H2-PSBU</b>	HW Only MCS-7845-H2 with 4GB RAM and 74-5629-01 Hard Drive	See Product Migration Options section for details.	Cisco IPICS Release 4.0	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
VIP-IPP-100=	IPICS PTT on IP Phone simultaneous use license, UG 100 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-IPP-10=	IPICS PTT on IP Phone simultaneous use license, UG 10 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-IPP-250=	IPICS PTT on IP Phone simultaneous use license, UG 250 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-IPP-500=	IPICS PTT on IP Phone simultaneous use license, UG 500 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-IPP-50=	IPICS PTT on IP Phone simultaneous use license, UG 50 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-IPP=	IPICS PTT on IP Phone simultaneous use license, UG 1 phone	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC-100=	IPICS PMC simultaneous use license, upgrade 100 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC-10=	IPICS PMC simultaneous use license, upgrade 10 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC-250=	IPICS PMC simultaneous use license, upgrade 250 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC-500=	IPICS PMC simultaneous use license, upgrade 500 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC-50=	IPICS PMC simultaneous use license, upgrade 50 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PMC=	IPICS PMC simultaneous use license, upgrade 1 PMC	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PTTCELL-10=	PTTCELL Port License upgrade add 10 PTTCELL ports	See Product Migration Options section for details.	Cisco IPICS Release 4.0	
VIP-PTTCELL=	PTTCELL Port License upgrade add 1 PTTCELL port	See Product Migration Options section for details.	Cisco IPICS Release 4.0	

## Product Migration Options

Customers are encouraged to migrate to the Cisco IPICS Release 4.0. Information about this product can be found at: [http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet\\_c78-582926.html](http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet_c78-582926.html).

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco IPICS Release 1.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco IPICS Release 4.0, visit

[http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet\\_c78-582926.html](http://www.cisco.com/en/US/prod/collateral/ps6712/ps6718/datasheet_c78-582926.html), or contact your local account representative.

To request information about the Cisco IPICS Release 4.0, send an e-mail to [physec-questions@cisco.com](mailto:physec-questions@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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