End-of-Sale and End-of-Life Announcement for the Legacy Cisco Video Surveillance Manager Hardware

EOL7633

Cisco announces the end-of-sale and end-of-life dates for the Cisco Video Surveillance Manager Hardware. The last day to order the affected product(s) is November 18, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Customers are highly encouraged to begin using the latest generation of Cisco Physical Security Multiservice Platform Series referenced in the migration section below. This latest generation of platforms adds RAID5 on the 1RU form factor and RAID6 on the 2RU form factor as well as increased performance relative to the end-of-sale products announced in this bulletin.

Table 1.   End-of-Life Milestones and Dates for the Cisco Video Surveillance Manager Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 20, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 18, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 16, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 17, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 17, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 13, 2016
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Q. **Which Cisco Video Surveillance product line does this announcement affect?**

A. The platforms in this announcement are legacy platforms used with the Cisco Video Surveillance Manager product suite.

Q. **Will I still be able to order the same software revisions on the suggested platforms above?**

A. The migration platforms contained above support the latest software available for the Cisco Video Surveillance Manager software suite.

Q. **Will the new platforms increase my cost per system?**

A. In general, the new platforms will decrease the total system cost of purchasing a Cisco Video Surveillance Manager system.

Q. **Are there any additional items I should be aware of when considering the correct migration platform?**

A. In most cases options are available for a direct migration to the current generation of hardware platforms. Please see the product page for additional information: http://www.cisco.com/en/US/products/ps10823/index.html.

Q. **How long may I continue to purchase legacy platforms, and how long will they continue to be supported?**

A. All of the information on the last order date and support duration is contained in Table 1 above.

Q. **Where can I get more information on these new hardware platforms?**

A. Additional information about the replacement product can be found at: http://www.cisco.com/go/videosurveillance.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-ES-16EC	Cisco VS 16 Channel Encoder Card with SW License	CIVS-ENC-16P	Video Encoder, 16-port, PhySec MSP add-on card	-
CIVS-ES-16EC=	Cisco VS 16 Channel Encoder Card with SW License	CIVS-ENC-16P	Video Encoder, 16-port, PhySec MSP add-on card	-
CIVS-ES-IO	IO Conn for ES server, with 8 TTL Inputs with 1-PTZ (RS485)	There is currently no replacement product available for this product.	-	
CIVS-ES-IO=	IO Conn for ES server, with 8 TTL Inputs with 1-PTZ (RS485)	There is currently no replacement product available for this product.	-	
CIVS-HDD-400GB=	Cisco VS 400GB SATA Hard Disk Drive 1R/2R SVCS PLTFRM	There is currently no replacement product available for this product.	-	
CIVS-MSA1R-FIBER	Cisco VS PCI Fiber Channel card for MSA1R Server	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-MSA1R-FIBER=	CAM25 Fiber Channel Card	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-MSP-1RU	1RU MSP Assembly	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-MSP-1RU=	1RU MSP Assembly, Spare	CPS-MSP-1RU-K9=	MSP 1-RU Cisco Physical Security MultiService Platform Spare	-
CIVS-MSP-2RU	2RU w/Motherboard;1 CPU;RAID;Pwr Supp;NO Drives;NO Options	CPS-MSP-2RU-K9	MSP 2-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-MSP-2RU=	2RU w/Motherboard;1 CPU;RAID;Pwr Supp;NO Drives, Spare	CPS-MSP-2RU-K9=	MSP 2-RU Cisco Physical Security MultiService Platform Spare	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Physical Security Multiservices Platform Series. Information about this product can be found at: http://www.cisco.com/en/US/products/ps10823/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cisco Video Surveillance Manager Hardware through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Physical Security Multiservices Platform Series, visit http://www.cisco.com/en/US/products/ps10823/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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