



## End-of-Sale and End-of-Life Announcement for the 4-RU Cisco Physical Security Multiservices Platform

EOL8023

Cisco announces the end-of-sale and end-of-life dates for the Cisco Physical Security Multiservices Platform for Video Surveillance 4-RU Chassis. The last day to order the affected product(s) is June 1, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Physical Security Multiservices Platform for Video Surveillance 4-RU Chassis

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 2, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 1, 2012
<b>Last Ship Date: HW, App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 30, 2012
<b>End of SW Maintenance Releases Date: HW, App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 1, 2013
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 1, 2013
<b>End of New Service Attachment Date: HW, App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 1, 2013
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	August 27, 2016
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	August 28, 2014
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2015
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2017

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-FAN-4RU=	Fan Assembly for CIVS-MSP-4RU	There is currently no replacement product available for this product.		
CIVS-HDD-1000	1TB SATA Drive for CIVS-MSP	CPS-HDD-6TB-BNDL	6x1TB Hard-Drive Bundle for PhySec MSP	-
CIVS-MS-SW5.1	CIVS-MS Media Server v5.1 Software License with Hardware	CIVS-MS-SW6.3	CIVS-MS Media Server v6.3 Software Lic. with Hardware	-
CIVS-MS-SW5.1=	Media Server V5.1 Software Only	CIVS-MS-SW6.3	CIVS-MS Media Server v6.3 Software Lic. with Hardware	-
CIVS-MS-SW6.2	CIVS-MS Media Server v6.2 Software License with Hardware	CIVS-MS-SW6.3	CIVS-MS Media Server v6.3 Software Lic. with Hardware	-
CIVS-MS-SW6.2=	CIVS-MS Media Server v6.2 Software License	CIVS-MS-SW6.3	CIVS-MS Media Server v6.3 Software Lic. with Hardware	-
CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID; Pwr Suppl; NO Drives; NO Options	CPS-MSP-2RU-K9	MSP 2-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-MSP-4RU=	4RU w/Motherboard;1 CPU;RAID; Pwr Supp; NO Drives, Spare	CPS-MSP-2RU-K9	MSP 2-RU Cisco Physical Security MultiService Platform Assy.	-
CIVS-VSM-SW3151	CIVS-VSM Video Surveillance Manager v3.1/5.1 SW Mfg Image	CPS-VSM-SW6.3	CPS-VSM Video Surveillance Manager v6.3 SW Mfg Image	-
CIVS-VSM-SW4262	CIVS-VSM Video Surveillance Manager v4.2/6.2 SW Mfg Image	CPS-VSM-SW6.3	CPS-VSM Video Surveillance Manager v6.3 SW Mfg Image	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco Physical Security Multiservices Platform 2-RU Chassis. This product includes support for equivalent capacities and performance within half the rack-unit space requirements. Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/ps6712/ps10491/ps10823/datasheet\\_c78-584660.html](http://www.cisco.com/en/US/prod/collateral/ps6712/ps10491/ps10823/datasheet_c78-584660.html). Please note that migration to Cisco Video Surveillance Manager 6.3 or later is required, as all previous software versions will be at their end-of-sale date with this announcement.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Physical Security Multiservices Platform for Video Surveillance 4-RU Chassis through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco Physical Security Multiservices Platform 2-RU Chassis, visit

[http://www.cisco.com/en/US/prod/collateral/ps6712/ps10491/ps10823/datasheet\\_c78-584660.html](http://www.cisco.com/en/US/prod/collateral/ps6712/ps10491/ps10823/datasheet_c78-584660.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

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