



End-of-Sale and End-of-Life Announcement for the Cisco Mediator and Mediator manager

EOL7972

Cisco announces the end-of-sale and end-of life dates for the Cisco Mediator and Mediator manager. The last day to order the affected product(s) is November 4, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1. In addition, if the warranty period set forth in your purchase agreement exceeds the Last Date of Support shown in Table 1, Cisco will honor the warranty period of your purchase agreement.

This announcement supersedes any previous EoL announcements associated to Product Part Numbers listed in Table 2.

Table 1. End-of-Life Milestones and Dates for the Cisco Mediator and Mediator manager

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 21, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 4, 2011
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 4, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 27, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 27, 2012
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 4, 2011
End of Service Contract Renewal Date: App. SW, HW	The last date to extend or renew a service contract for the product.	November 4, 2011
Last Date of Support: App. SW, HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
L-NBM2500-INT=	Cisco Network Building Mediator 2500-Intermediate Protocols
L-NBM2500-MGMT=	Cisco Network Building Mediator 2500-Global Management
L-NBM2500-PL=	Cisco Network Building Mediator 2500-Add 250 Pts License
L-NBM5000-ADV=	Cisco Network Building Mediator 5000-Advanced Protocols
L-NBM5000-INT=	Cisco Network Building Mediator 5000-Intermediate Protocols
L-NBM5000-MGMT=	Cisco Network Building Mediator 5000-Global Management
L-NBM5000-PL=	Cisco Network Building Mediator 5000-Add 1000 Pts License
NBM-30W-DC-PS=	Cisco Network Building Mediator Univ DC Power Supply
NBM-MGR-6300-K9	Cisco Network Building Mediator Manager 6300
NBM-MGR-BASE-LIC	Cisco Network Building Mediator Manager-Base License
NBM-MGR-SW-K9	Cisco Network Building Mediator Manager Software
NBM-MGR-SW-K9=	Cisco Network Building Mediator Manager Software
NBM-SW-3.1-K9	Cisco Network Building Mediator Software Release 3.1
NBM2500-BASE-LIC	Cisco Network Building Mediator 2500-Base License
NBM2500-INT	Cisco Network Building Mediator 2500-Intermediate Protocols
NBM2500-INT=	Cisco Network Building Mediator 2500-Intermediate Protocols
NBM2500-K9	Cisco Network Building Mediator 2500-Include 250 Pts
NBM2500-MGMT	Cisco Network Building Mediator 2500-Global Management
NBM2500-MGMT=	Cisco Network Building Mediator 2500-Global Management
NBM2500-PL	Cisco Network Building Mediator 2500-Add 250 Pts License
NBM2500-PL=	Cisco Network Building Mediator-2500-Add 250 Pts License
NBM5000-ADV	Cisco Network Building Mediator 5000-Advanced Protocols
NBM5000-ADV=	Cisco Network Building Mediator 5000-Advanced Protocols
NBM5000-BASE-LIC	Cisco Network Building Mediator 5000-Base License
NBM5000-INT	Cisco Network Building Mediator 5000-Intermediate Protocols
NBM5000-INT=	Cisco Network Building Mediator 5000-Intermediate Protocols
NBM5000-K9	Cisco Network Building Mediator 5000-Include 2000 Pts
NBM5000-MGMT	Cisco Network Building Mediator 5000-Global Management
NBM5000-MGMT=	Cisco Network Building Mediator 5000-Global Management
NBM5000-PL	Cisco Network Building Mediator 5000-Add 1000 Pts License
NBM5000-PL=	Cisco Network Building Mediator 5000-Add 1000 Pts License
NBM5000-T-K9	Cisco Network Building Mediator 5000(TAA)-Include 2000 Pts
L-NBM2400-INT=	Cisco Network Building Mediator 2400-Intermediate Protocols
L-NBM2400-MGMT=	Cisco Network Building Mediator 2400-Global Management
L-NBM2400-PL=	Cisco Network Building Mediator 2400-Add 250 Pts License
L-NBM4800-ADV=	Cisco Network Building Mediator 4800-Advanced Protocols
L-NBM4800-INT=	Cisco Network Building Mediator 4800-Intermediate Protocols
L-NBM4800-MGMT=	Cisco Network Building Mediator 4800-Global Management
L-NBM4800-PL=	Cisco Network Building Mediator 4800-Add 1000 Pts License
NBM-SW-3.0-K9	Cisco Network Building Mediator Software Release 3.0
NBM2400-INT	Cisco Network Building Mediator 2400-Intermediate Protocols
NBM2400-INT=	Cisco Network Building Mediator 2400-Intermediate Protocols

End-of-Sale Product Part Number	Product Description
NBM2400-K9	Cisco Network Building Mediator 2400-Include 250 Pts
NBM2400-MGMT	Cisco Network Building Mediator 2400-Global Management
NBM2400-MGMT=	Cisco Network Building Mediator 2400-Global Management
NBM2400-PL	Cisco Network Building Mediator 2400-Add 250 Pts License
NBM2400-PL=	Cisco Network Building Mediator 2400-Add 250 Pts License
NBM4800-ADV	Cisco Network Building Mediator 4800-Advanced Protocols
NBM4800-ADV=	Cisco Network Building Mediator 4800-Advanced Protocols
NBM4800-INT	Cisco Network Building Mediator 4800-Intermediate Protocols
NBM4800-INT=	Cisco Network Building Mediator 4800-Intermediate Protocols
NBM4800-K9	Cisco Network Building Mediator 4800-Include 2000 Pts
NBM4800-MGMT	Cisco Network Building Mediator 4800-Global Management
NBM4800-MGMT=	Cisco Network Building Mediator 4800-Global Management
NBM4800-PL	Cisco Network Building Mediator 4800-Add 1000 Pts License
NBM4800-PL=	Cisco Network Building Mediator 4800-Add 1000 Pts License
L-NBM2400-INT=	Cisco Network Building Mediator 2400-Intermediate Protocols
L-NBM2400-MGMT=	Cisco Network Building Mediator 2400-Global Management
L-NBM2400-PL=	Cisco Network Building Mediator 2400-Add 250 Pts License
L-NBM4800-ADV=	Cisco Network Building Mediator 4800-Advanced Protocols
L-NBM4800-INT=	Cisco Network Building Mediator 4800-Intermediate Protocols
L-NBM4800-MGMT=	Cisco Network Building Mediator 4800-Global Management
L-NBM4800-PL=	Cisco Network Building Mediator 4800-Add 1000 Pts License
NBM-SW-3.0-K9	Cisco Network Building Mediator Software Release 3.0
NBM-RJ45CROSS-CBL	Cisco Network Building Mediator RJ45 Crossover Cable
NBM-RJ45CROSS-CBL=	Cisco Network Building Mediator RJ45 Crossover Cable
NBM2500-T-K9	Cisco Network Building Mediator 2500(TAA)-Include 250 Pts
NBM5000-T-K9	Cisco Network Building Mediator 5000(TAA)-Include 2000 Pts
NBM-DC-PS	Cisco Network Building Mediator Univ DC Power Supply
NBM-DC-PS=	Cisco Network Building Mediator Univ DC Power Supply
NBM-NULLMDM-CBL	Cisco Network Building Mediator Null Modem Cable
NBM-NULLMDM-CBL=	Cisco Network Building Mediator Null Model Cable

Product Migration Options

There is no replacement available for the Cisco Mediator and Mediator manager at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Mediator and Mediator manager through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain

countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

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