End-of-Sale and End-of-Life Announcement for the Cisco HDT Network Storage Hard Drive Trays

EOL7151

Cisco announces the end-of-sale and end-of life dates for the Cisco HDT Network Storage Hard Drive Trays. The last day to order the affected product(s) is September 20, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco HDT Network Storage Hard Drive Trays

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 21, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 20, 2010
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	September 20, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 19, 2010
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	September 30, 2013

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
HDT0000	Spare NAS Drive Tray (No Drive) For NSS Series NAS Products
HDT0004	Spare NAS Drive Tray—Qty4 (No Drive) For NSS Series NAS
HDT0250	Spare NAS Drive Tray with 250GB Drive For NSS Series NAS
HDT0500	Spare NAS Drive Tray with 500GB Drive For NSS Series NAS
HDT1000	Spare NAS Drive Tray with 1TB Drive For NSS Series NAS

Product Migration Options

There is no replacement available for the Cisco HDT Network Storage Hard Drive Trays at this time.

The Cisco HDT Network Storage Hard Drive Trays support the Cisco Network Storage System products (NSS2000, NSS3000, NSS4000, and NSS6000). The Cisco Network Storage System products are going through the end-of-life process. Customers are encouraged to migrate to the Cisco NSS 300 Series Smart Storage products, including new hard drive tray accessories. Information about this product can be found at: http://www.cisco.com/go/smartstorage.

Table 3. Product Comparisons

Feature	Cisco HDT Network Storage Hard Drive Trays	Cisco NSS 300 Series Smart Storage
Hard Drive Tray Accessories	HDT0000, HDT0004, HDT0250, HDT0500, HDT1000	HDT020, HDT021, HDT022

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to: http://www.ciscoinvestmentprotection.com/

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco NSS 300 Series Smart Storage, visit http://www.cisco.com/go/smartstorage, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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