

End-of-Sale and End-of-Life Announcement for the Cisco NSS6000 and NSS6100 4-Bay Advanced Gigabit Network Storage System

EOL6865 – Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco NSS6000 and NSS6100 4-Bay Advanced Gigabit Network Storage System. The last day to order the affected product(s) is December 28, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco NSS 300 Smart Storage features similar software features as the Cisco NSS6000 and NSS 6100 Advanced Gigabit Storage Systems. Users will experience the same Web interface and enjoy the advanced features of the Network Storage System series of products such as on-disk AES encryption and Active Directory integration. Both products support the same high-availability features such as RAID, UPS, SMART drives, and email alerts. The NSS 300 Smart Storage also features a user-friendly two-line LCD for real-time status.

Table 1. End-of-Life Milestones and Dates for the Cisco NSS6000 and NSS6100 4-Bay Advanced Gigabit Network Storage System

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 28, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 28, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 15, 2010
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS6000	4 Bay Advanced Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS6000-AU	4 Bay Advanced Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS6000-EU	4 Bay Advanced Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS6100	4 Bay Advanced Gigabit Network Storage System, 1.0 TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS6100-AU	5 Bay Advanced Gigabit Network Storage System, 1.0 TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS6100-EU	4 Bay Advanced Gigabit Network Storage System, 1.0 TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--

Product Migration Options

Customers are encouraged to migrate to the Cisco NSS 300 Smart Storage. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10817/index.html>.

Table 3. Product Comparisons

Feature	Cisco NSS6000 and NSS6100 4-Bay Advanced Gigabit Network Storage System	Cisco NSS 300 Series Smart Storage
Series	NSS6000	NSS 300 Smart Storage
Form Factor	1U 19" Rackmount	Desktop Form Factor
LCD Status Display	Not Available	2-line LCD Status Display
External Redundant Power Supply Option	Supports RPS1000 external redundant power supply	No external redundant power supply option
Gigabit Ethernet	Dual Gigabit Ethernet ports	Dual Gigabit Ethernet ports
Snapshot	Support Snapshot backups	No Snapshot support
Maximum concurrent CIFS users	Support for 132 concurrent users	Support for 256 concurrent users (CIFS+FTP)
Maximum concurrent FTP users	Support for 50 concurrent users	Support for 256 concurrent users (CIFS+FTP)

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco NSS6000 and NSS6100 4-Bay Advanced Gigabit Network Storage System through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco NSS 300 Series Smart Storage, visit <http://www.cisco.com/en/US/products/ps10817/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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