

End-of-Sale and End-of-Life Announcement for the Cisco NSS4000 and NSS4100 4-Bay Gigabit Storage Systems

EOL6864

Cisco announces the end-of-sale and end-of life dates for the Cisco NSS4000 and NSS4100 4-Bay Gigabit Storage Systems. The last day to order the affected product(s) is December 28, 2009. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco NSS 324 Smart Storage features similar product features as the Cisco NSS4000 and NSS4100 Gigabit Storage Systems as well as many additional functions new to the Smart Storage series. Users will experience the same Web interface and enjoy the advanced features of the Cisco Network Storage System series of products such as on-disk AES encryption and Active Directory integration. Both products support the same high-availability features such as RAID, UPS, SMART drives, and email alerts. The Cisco NSS 324 also features a user-friendly two-line LCD for real-time status.

Table 1. End-of-Life Milestones and Dates for the Cisco NSS4000 and NSS4100 4-Bay Gigabit Storage Systems

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 28, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 28, 2009
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	December 28, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 28, 2010
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	December 31, 2012

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS4000	4 Bay Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	-
NSS4000-AU	4 Bay Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	-
NSS4000-EU	4 Bay Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	-
NSS4100	4 Bay Gigabit Network Storage System Chassis With 1.0TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS4100-AU	4 Bay Gigabit Network Storage System Chassis With 1.0TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	-
NSS4100-EU	4 Bay Gigabit Network Storage System Chassis With 1.0TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	-

Product Migration Options

Customers are encouraged to migrate to the Cisco NSS 324 Smart Storage, a desktop solution for small businesses. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps10817/index.html>.

Table 3. Product Comparisons

Feature	Cisco NSS4000 and NSS4100 4-Bay Gigabit Storage Systems	Cisco NSS 300 Series Smart Storage
Series	NSS4000	NSS 300 Smart Storage
Form Factor	1U 19" Rackmount	Desktop Form Factor
LCD Status Display	Not Available	2-line LCD Status Display
External Redundant Power Supply Option	Supports RPS1000 external redundant power supply	No external redundant power supply support
Gigabit Ethernet	Dual Gigabit Ethernet ports	Dual Gigabit Ethernet port

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco NSS 300 Series Smart Storage, visit

<http://www.cisco.com/en/US/products/ps10817/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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