

## End-of-Sale and End-of-Life Announcement for the Cisco NSS3000 4-Bay Gigabit Storage System

EOL7120

Cisco announces the end-of-sale and end-of life dates for the Cisco NSS3000 4-Bay Gigabit Storage System. The last day to order the affected product(s) is September 20, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco NSS 324 Smart Storage is a direct replacement for the Cisco NSS3000. Both are four-bay network attached storage devices that can be accessed from Windows, Apple, Linux and Unix clients. The Cisco NSS 324 offers improved performance and additional features. A detailed feature comparison is provided in Table 3 below.

**Table 1.** End-of-Life Milestones and Dates for the Cisco NSS3000 4-Bay Gigabit Storage System

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 21, 2010
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 20, 2010
<b>End of Phone Support: HW</b>	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	September 20, 2011
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 19, 2010
<b>Last Date of Support: HW</b>	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	September 30, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS3000	4 Bay Desktop Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS3000-AU	4 Bay Desktop Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS3000-G5	4 Bay Desktop Gigabit Network Storage System Chassis	NSS324D00-K9	NSS 324 4-Bay Smart Storage	--
NSS3100	4 Bay Desktop Gigabit Network Storage System with 1TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3100-AU	4 Bay Desktop Gigabit Network Storage System with 1TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3100-G5	4 Bay Desktop Gigabit Network Storage System with 1TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NSS3200	4 Bay Desktop Gigabit Network Storage System With 2TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3200-AU	4 Bay Desktop Gigabit Network Storage System With 2TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3200-G5	4 Bay Desktop Gigabit Network Storage System With 2TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3400	4 Bay Desktop Gigabit Network Storage System With 4TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3400-AU	4 Bay Desktop Gigabit Network Storage System With 4TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--
NSS3400-G5	4 Bay Desktop Gigabit Network Storage System With 4TB RAID	NSS324D04-K9	NSS 324 4-Bay Smart Storage w/ 4TB	--

## Product Migration Options

Customers are encouraged to migrate to the Cisco NSS 324 4-Bay Smart Storage. The NSS 324 Smart Storage is a direct replacement for the Cisco NSS3000. Customers can also upgrade to the Cisco NSS 326 6-Bay Smart Storage for additional data protection and greater storage capacity. Information about both products can be found at:

<http://www.cisco.com/go/smartstorage>.

**Table 3.** Product Comparisons

Feature	Cisco NSS3000 4-Bay Gigabit Storage System	Cisco NSS 324 4-Bay Smart Storage
Memory (RAM)	128MB	1GB DDR II
Memory (Flash)	256Mb	512MB
CPU	RISC 900Mhz	Intel 1.66GHz D510 Atom Dual-Core
Ethernet	Single Gigabit Ethernet 10/100/1000	Dual Gigabit Ethernet 10/100/1000
Ports	USB (Recovery Only)	5 USB Ports, 2 eSATA Ports
Hard Drive Supported	3.5" SATA	2.5" & 3.5" SATA
One Touch USB Action Button	No	Yes
Eneergy Star V Compliant Power Adapter	No	Yes
HW Warranty	3-years	5-years
iSCSI Target	No	Yes
Apple File Protocol (AFP) Support	No	Yes
WebDAV Support	No	Yes
Telnet/SSH Support	No	Yes
IPv4 & IPv6 Dual Stack	No	Yes
VLANs	Yes	No
Windows Active Directory Support	Yes (Up to 8k items)	Yes (Up to 64k items)
User Configurable Web Server	No	Yes (with WordPress Blog Application)
Media Server	No	Yes (UPnP/DLNA Server, iTunes Server, Multimedia Station)
Networking Server Tools	No	Syslog and RADIUS Servers
Add-on PKG Applications	No	Yes
Web File Manager	No	Yes
Encrypted Remote Replication (rSync over SSH)	No	Yes
Native Time Machine Support	No	Yes
On-Disk AES256 Encryption	Yes	Yes
Journaled File System	XFS	EXT3/EXT4

Feature	Cisco NSS3000 4-Bay Gigabit Storage System	Cisco NSS 324 4-Bay Smart Storage
Alert Notification Types	Email	Email & SMS
RAID Types	JBOD, RAID 0/1/5/10	JBOD, RAID 0/1/5/6
GUI Language Localization	English	English, French, Italian, German, Spanish, Japanese
Maximum # of Concurrent Connections (over CIFS)	16	256

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

### For More Information

For more information about the Cisco NSS 324 4-Bay Smart Storage, visit <http://www.cisco.com/go/smartstorage>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

\*\* For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

### Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

[http://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](http://www.cisco.com/web/feeds/products/end_of_life_rss.xml)



Americas Headquarters  
Cisco Systems, Inc.  
San Jose, CA

Asia Pacific Headquarters  
Cisco Systems (USA) Pte. Ltd.  
Singapore

Europe Headquarters  
Cisco Systems International BV  
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco trademarks can be found at [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (10020)