

## Discover corporate-grade SaaS email that bridges next-generation collaboration capabilities

### EXECUTIVE SUMMARY

- Provide a multi-gigabyte mailbox to everyone in your organization for better data control.
- Take advantage of native Microsoft Outlook compatibility, with full email, calendaring, and contact management functionality.
- Increase productivity and security by giving every team member IT-sanctioned mobile email access.
- Secure inbound and outbound mail streams with embedded Cisco IronPort anti-spam and anti-virus.
- Protect message transport and stored data integrity using multi-level security.
- Count on proven Cisco SaaS reliability and redundant, fault-tolerant infrastructure to maintain business continuity.
- Prepare for next-generation collaboration capabilities through scalable, extensible cloud infrastructure and service delivery platform.

Take your business communications to the next level with Cisco Mail. Implement the only business-class SaaS email that offers both native Microsoft Outlook support and an architecture that enables next-generation collaboration.

Transcend the limitations of today's corporate email. Cisco Mail allows you to improve email availability, security, and access—while reducing IT burden and costs. In addition, it eliminates endless email-related maintenance, support, and upgrades. With Cisco Mail, users get a better experience with larger mailboxes and native Microsoft Office Outlook support—including contacts, calendars, resources booking, and public folders. Plus there are no plug-ins to deploy or maintain.

Consider the advantages of corporate-grade SaaS email from Cisco. Provide all employees with anytime access to corporate email and collaboration applications with webmail, BlackBerry, and iPhone access. Secure inbound and outbound mail streams with built-in Cisco IronPort anti-spam and anti-virus protection. And take advantage of emerging collaboration approaches through the Cisco Mail open client and platform framework.

### Realize immediate, long-term IT cost savings and gain better control

Cisco Mail helps you reduce email-related costs and refocus your IT organization on strategic issues. It also adapts quickly to organizational needs by scaling capacity on demand. You can set policies, provision accounts, and increase storage using the powerful Cisco Mail admin console. Additionally, you gain better control of data and reduce compliance risks by eliminating local .PST archiving through larger inboxes.

### Get ready for fourth-generation, cloud-based collaboration

Cisco Mail combines the immensely scalable Cisco Collaboration Cloud infrastructure, extensible web client, and Linux-based platform. This enables your IT organization to leapfrog to 4G collaboration techniques that blend email with a range of customized collaboration solutions—including web conferencing, Instant Messaging, unified communications, and much more.

### Count on Cisco for secure and scalable mail service

Cisco® strengthens business collaboration by delivering market-leading SaaS solutions, including Cisco Mail services that are delivered on-demand over the Cisco Collaboration Cloud. Cisco Mail data centers and security processes are stringently audited with compliance details provided in a SAS 70 type II report and other independent security reports. Cisco Mail also offers a 99.9% SLA-backed uptime guarantee.

## Manage your organization's business-critical email with these powerful features:

### Expanded mailbox storage

Eliminate restrictive mailbox quotas and risky user-managed .PST archiving. Give every employee 5GB mailbox storage and scale on demand without performance impact.

### Native interoperability with Microsoft Outlook

Continue to use Microsoft Outlook as your email client and eliminate any workflow disruptions. Retain native Outlook functionality, including calendars, contacts, public folders, tasks, notes, and more. Cisco Mail offers network protocol-level MAPI support, so there is no need for a client plug-in.

### Supported email clients:

- Microsoft Outlook 2003, 2007, and 2010
- Any IMAP4/SMTP client, including Outlook Express, Lotus Notes, GroupWise, Entourage, Eudora, Thunderbird, and Apple Mail

### Cisco IronPort anti-spam and anti-virus

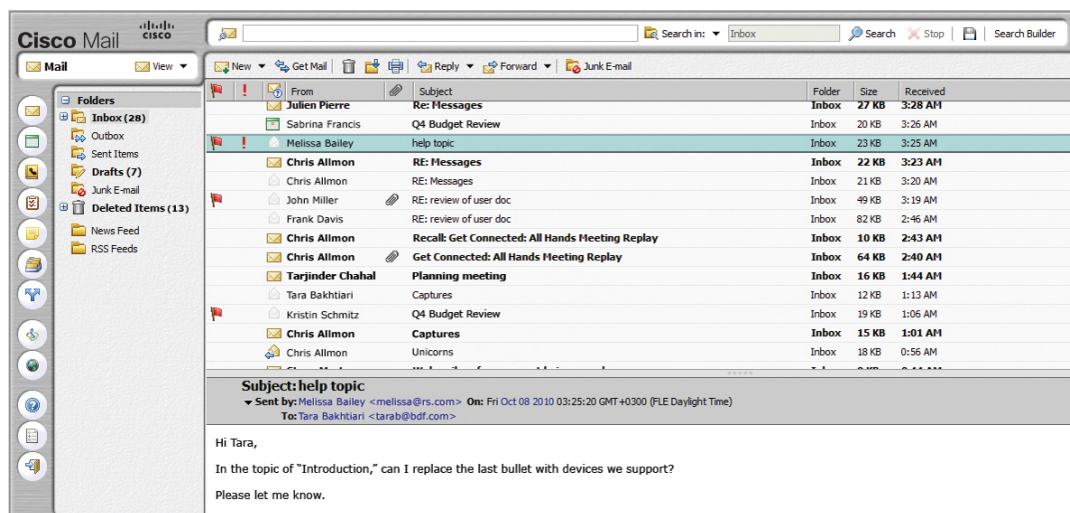
Protect inbound and outbound message streams with award-winning Cisco IronPort anti-spam and anti-virus. Bundled with Cisco Mail, IronPort filters messaging threats with greater than 99% accuracy and near-zero false positives.

### Optimized mobile support

Replace your on-premise implementations with hosted BlackBerry Enterprise Server (BES) and Microsoft ActiveSync through Cisco Mail. Set up new mobile users or perform remote device wipes as needed. Deploy mobile capabilities to users across the organization—without performance degradation.

### High-availability architecture

Offer high availability to all employees with zero infrastructure investment. Fault-tolerant architecture features full local and geo redundancy. Automatic failover, as well as fallback, block-level data replication and granular restore, help to ensure you meet RTO/RPO objectives.



Give remote employees a familiar, intuitive webmail experience using the Cisco Mail webmail client.

**Full-featured AJAX webmail client**

Get Microsoft Outlook functionality—including calendars, notes, free/busy notification, and folders—from any browser. Make the most of Web 2.0 capabilities, including context-sensitive help, and drag and drop. Lower costs by provisioning webmail-only accounts to users you specify.

**Future-proof collaboration**

Prepare for next-generation collaboration approaches with Cisco Mail. It allows you to accommodate a range of collaboration tools and data sources through an open client and platform framework based on AJAX and Linux. You can also count on Cisco security and reliability to get the most from any collaboration approach you select.

**Frictionless migration**

Painlessly upgrade your on-premise email operations to Cisco Mail, without the difficulty and expense typically associated with on-premise Microsoft Exchange upgrades.

**Powerful administrative control**

Provision, manage, and monitor accounts quickly and efficiently through a web-based administrative console. Add or delete users, provide additional capacity or different tiers of service, create distribution lists and folders, assign properties, and much more—all on demand. View usage stats, and other metrics, for better planning.

**Anytime technical support**

Take advantage of round-the-clock technical support directly from Cisco staff. Our team of experts can guide you through the migration process and be on-hand to answer any questions you have—at any time.

Learn more about Cisco Mail. Visit us online at [www.ciscomail.com](http://www.ciscomail.com).



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