Cisco
webex

Cisco WebEx Connect integrates key collaboration capabilities—presence, enterprise-grade instant messaging, audio and video conferencing, VoIP, Cisco IP telephony, and more—on a single, secure platform.

Collaborate securely with remote colleagues— inside or outside your organization.

Highlights:
- Instantly connect and collaborate with remote colleagues across locations and time zones.
- Improve productivity with unified collaboration and web conferencing—available from a single console.
- See who's online and available with instant presence notification.
- Quickly share ideas and make informed decisions on the spot.
- Minimize IT investment with an affordable hosted solution that works with your internal systems.

Find, connect, and collaborate with colleagues—inside or outside your organization—while minimizing overhead support and maintenance costs with Cisco WebEx Connect.

Locate business contacts instantly using online presence. Communicate in real-time through the best channel— including IM, audio, VoIP, video, or integrated web conferencing.

WebEx Connect brings together the most effective communication and collaboration solutions .

Facilitate faster decision making.
See instantly which colleagues, partners or customers are in a meeting, on the phone, or available.

Choose from a variety of secure meeting solutions.
Collaborate securely—even with colleagues outside your organization. WebEx Connect IM uses the widely accepted XMPP Internet and presence IM standard that supports communica-tion with networks outside your organiza-tion. Use VoIP, or a video chat session, or escalate to an audio conference or WebEx meeting to include multiple participants.

Take advantage of investments in Cisco Unified Communications by adding telephony capabilities to WebEx Connect. Place, receive, and manage phone calls through your computer or Cisco IP phone.

Manage teams across geographies.
Create team spaces to manage virtual teams and projects even with project participants in multiple locations. Keep teams coordinated with file sharing and ongoing discussions.

Collaborate securely.
Ensure communication privacy with user authentication and 128-bit SSL encryption. Control usage for individuals, groups, or your entire enterprise using robust policy management tools. Keep conversations and intellectual property confidential.

Avoid added Infrastructure with a hosted solution.
All WebEx applications are delivered on demand through the Cisco WebEx Collaboration Cloud. There's no up-front investment, and no maintenance or upgrade costs. Just a predictable monthly subscription. So it's easy to implement and easy to scale as your needs change.

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Features:

Presence

See which colleagues are online and available—or whether they're in a meeting, on an audio conference, on their Cisco IP Phone*, or using a custom notification. Choose which colleagues can see your presence information. You can also create custom presence notifications your contacts can see or set up a "Do Not Disturb" presence.

Enterprise Instant Messaging

Chat securely with encrypted one-to-one or group IM. Add contacts directly from your corporate address book and extend your network of contacts to anyone using an XMPP-based client or AOL Instant Messenger (AIM). Manage contact lists with groups, and give individual users the ability maintain a local IM archive of IMs for later reference.

Cisco IP Phone and Soft Phone support*

Place and receive phone calls directly through WebEx Connect with in-call controls, including hold, transfer, disconnect, and call history. You can also control Cisco IP desk phone usage through WebEx Connect. Click any of your contacts in WebEx Connect to launch a phone call without looking up phone numbers.

Voice and video conferencing

Take advantage of real time video and audio by adding a microphone and a webcam. Click and number to call that number. Escalate any IM to an audio conference using WebEx audio, Cisco Unified MeetingPlace audio, Cisco Communications Manager audio, or audio from third-party service providers.

Desktop Sharing

Escalate any chat session to show and tell. Show contacts your desktop and anything on it. Present slide decks, multimedia clips, web pages—whatever's on your screen.

Integrated web conferencing

Take advantage of deep integration with WebEx meeting applications to quickly schedule and launch WebEx web conferences directly from the WebEx Connect client.

Virtual team Project Spaces

Manage project teams—across the hall, or across the map. Share documents and other files with project team members inside or outside your organization. See who owns the file, when it was created and when it was last modified. Launch group discussion threads for ongoing conversations and eliminate back-and-forth email.

Microsoft Outlook Address Book and Calendar Integration

Add contacts directly from Microsoft Outlook. View, add, and cancel appointments—including WebEx meetings—booked in your Outlook calendar.

Centralized Administration

Add, update, deactivate, or reactivate users and their profiles easily from a single console. Manage your organization's WebEx meeting accounts and WebEx Connect accounts through a single interface. Centralize provisioning and simplify management.

Work from anywhere

Access WebEx Connect capabilities from any public Internet connection—whether you're in the office or on the road. There's no hardware for your IT department to set up and minimal administrative overhead.

Collaborate using the best method for your immediate needs. Meet over the phone, using integrated Cisco telephony capabilities, instant message, video conference or in an instant WebEx meeting session.
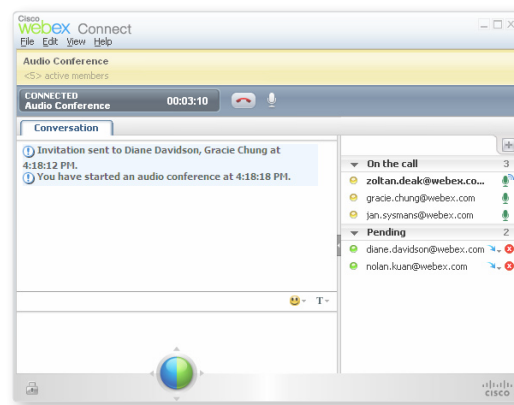
Drive business decisions faster. See who's available to meet immediately, then click on that person's name to start an instant audio or video conference.

*Target availability November 2009. Requires Cisco Unified Communications Manager 6.1.3 and Cisco Unified Communications Integration plug-in for WebEx Connect.

Learn more about Cisco WebEx Connect and our full suite of web meeting applications. Request a consultation with a WebEx Solution Specialist at 1.877.GOWebEx (1.877.469.3239). Or visit us online at **www.webex.com.**