



End-of-Sale and End-of-Life Announcement for the Select Cisco SUSE OEM Software

EOL9572

Cisco announces the end-of-sale and end-of life dates for the Select Cisco SUSE OEM Software. The last day to order the affected product(s) is February 5, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Select Cisco SUSE OEM Software

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 6, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 5, 2013
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 6, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 5, 2014
End of New Service Attachment and Service Contract Renewal Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order or renew a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 10, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SLES-CA-1A	SLES/1yr subscription/svcs required/0 media	SLES-SVR-2S-1G-1A	SUSE Linux Enterprise Svr (1-2 CPU,1 Phys);1yr Support Reqd	See Product Migration Options Section
SLES-CA-1A	SLES/1yr subscription/svcs required/0 media	SLES-SVR-2S-UG-1A	SUSE Linux Enterprise Svr (1-2 CPU,Unl Vrt);1yr Support Reqd	See Product Migration Options Section
SLES-CA-1A	SLES/1yr subscription/svcs required/0 media	SLES-SVR-4S-1G-1A	SUSE Linux Enterprise Svr (4 CPU,1 Phys); 1yr Support Reqd	See Product Migration Options Section

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SLES-CA-3A	SLES/3yr subscription/svcs required/0 media	SLES-SVR-2S-1G-3A	SUSE Linux Enterprise Svr (1-2 CPU,1 Phys);3yr Support Reqd	See Product Migration Options Section
SLES-CA-3A	SLES/3yr subscription/svcs required/0 media	SLES-SVR-2S-UG-3A	SUSE Linux Enterprise Svr (1-2 CPU,Unl Vrt);3yr Support Reqd	See Product Migration Options Section
SLES-CA-3A	SLES/3yr subscription/svcs required/0 media	SLES-SVR-4S-1G-3A	SUSE Linux Enterprise Svr (4 CPU,1 Phys); 3yr Support Reqd	See Product Migration Options Section
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Product Migration Options

Information about the Cisco partner ecosystem can be found at:

<http://www.cisco.com/en/US/netsol/ns340/ns394/ns224/ecosystem.html>.

ISV1 Service support contract renewals are available using the Replacement Product Part Number and require ISV1 Service attach for the same duration as the Replacement Product Part Number.

Service prices for Cisco OEM products are subject to change at any time including contract renewal.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

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