

End-of-Sale and End-of-Life Announcement for the Cisco netManager IP Infrastructure

EOL7447

Cisco announces the end-of-sale and end-of-life dates for the Cisco® netManager IP Infrastructure. The last day to order the affected product(s) is September 8, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco netManager IP Infrastructure

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 10, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 8, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 7, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 7, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 7, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 4, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2014

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Customers who are currently using the Cisco netManager IP Infrastructure are encouraged to migrate to the CiscoWorks LAN Management Solution (LMS) Small Business Edition. A promotional product (ID number L-CWLMS-4.0-SBE-P) is available to help protect customer investment through the end-of-sales process. For more information on CiscoWorks LMS, please refer to: <http://www.cisco.com/go/lms>.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CNMIP1.1-100-K9	Cisco netManager - IP 1.1 for 100 devices and 100 Aps	L-CWLMS-4.0-SBE-P	PROMO LMS 4.0 Small Biz Edition 50 Device, Windows LIC only	-
CNMIP1.1-50-K9	Cisco netManager - IP 1.1 for 50 devices and 50 Aps	L-CWLMS-4.0-SBE-P	PROMO LMS 4.0 Small Biz Edition 50 Device, Windows LIC only	-
CNMIP1.1-MR-100-K9	Maintenance upgrd netManager IP 1.0 to 1.1 for 100 devices	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CNMIP1.1-MR-50-K9	Maintenance upgrd netManager IP 1.0 to 1.1 for 50 devices	There is currently no replacement product available for this product.	-	-
CNMIP1.1-MR-K9	Maintenance upgrade from netManager IP 1.0 to 1.1	There is currently no replacement product available for this product.	-	-
CNMIP1.1-SR-K9	Cisco netManager IP 1.1 SW Upgrade kit without license	There is currently no replacement product available for this product.	-	-
CNMIP1X-UC100-LIC	CNM - IP 1.1 upgrade for 100 phones	There is currently no replacement product available for this product.	-	-
CNMIP1X-UC250-LIC	Cisco netManager IP Infrastructure upgrade for 250 ph	There is currently no replacement product available for this product.	-	-
CNMIP1X-UC500-LIC	Cisco netManager IP Infrastructure upgrade for 500 phone	There is currently no replacement product available for this product.	-	-
CNMIP1X50-100-LIC	Cisco netManager IP Infrastructure upgrade from 50 to 10	There is currently no replacement product available for this product.	-	-
L-NMIP1X-UC100-LIC	CNM - IP 1.1 upgrade for 100 phones	There is currently no replacement product available for this product.	-	-
L-NMIP1X-UC250LIC	Cisco netManager - IP to UC 1.1 upgrade for 250 phones, 50	There is currently no replacement product available for this product.	-	-
L-NMIP1X50-100LIC	Cisco netManager - IP 1.1 upgrade from 50 to 100 devices	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the CiscoWorks LAN Management Solution - Small Business Edition. Information about this product can be found at: <http://www.cisco.com/go/lms>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the CiscoWorks LAN Management Solution - Small Business Edition, visit <http://www.cisco.com/go/lms>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application: http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)