



End-of-Sale and End-of-Life Announcement for the CiscoWorks Network Compliance Manager 1.7 and 1.8

EOL8781 - Amended

Cisco announces the end-of-sale and end-of-life dates for the CiscoWorks Network Compliance Manager 1.7 and 1.8. The last day to order the affected product(s) is March 15, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks Network Compliance Manager 1.7 and 1.8

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 14, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 15, 2013
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 13, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 15, 2014
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 15, 2014
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 11, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWNCM-1.7-CORE-K9	CWNCM 1.7 Core Software Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1.7-CORE-K9=	CWNCM 1.7 Core Software Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1.7-HA-K9	CWNCM 1.7 HA/HS Software Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1.7-HA-K9=	CWNCM 1.7 HA/HS Software Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1.7-SAT-K9=	CWNCM 1.7 Satellite Software Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC100	CWNCM incremental high availability license for 100 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC100=	CWNCM incremental high availability license for 100 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC10K	CWNCM incremental high availability Lic 10000 manage nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC10K=	CWNCM incremental high availability Lic 10000 manage nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC1K	CWNCM incremental high availability license for 1000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC1K=	CWNCM incremental high availability license for 1000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC2.5K	CWNCM incremental high availability license for 2500 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC25K	CWNCM incremental high availability license 25000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC25K=	CWNCM incremental high availability license for 25000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWNCM-1X-HAINC500	CWNCM incremental high availability license for 500 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC500=	CWNCM incremental high availability license for 500 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC50=	CWNCM incremental high availability license for 50 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC5K	CWNCM incremental high availability license for 5000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-HAINC5K=	CWNCM incremental high availability license for 5000 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC100	CWNCM incremental core license for 100 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC100=	CWNCM incremental core license for 100 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC10K	CWNCM incremental core license for 10000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC10K=	CWNCM incremental core license for 10000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC1K	CWNCM incremental core license for 1000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC1K=	CWNCM incremental core license for 1000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC2.5K	CWNCM incremental core license for 2500 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC2.5K=	CWNCM incremental core license for 2500 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC25K	CWNCM incremental core license for 25000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC25K=	CWNCM incremental core license for 25000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC50	CWNCM incremental core license for 50 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CWNCM-1X-INC500	CWNCM incremental core license for 500 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC500=	CWNCM incremental core license for 500 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC50=	CWNCM incremental core license for 50 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC5K	CWNCM incremental core license for 5000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM-1X-INC5K=	CWNCM incremental core license for 5000 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCM1X-HAINC2.5K=	CWNCM incremental high availability license for 2500 nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-100=	CWNCM Alert Center 1-Yr Subscription for 100 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-10K=	CWNCM Alert Center 1-Yr Subscription for 10K managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-1K=	CWNCM Alert Center 1-Yr Subscription for 1K managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-25K=	CWNCM Alert Center 1-Yr Subscription for 25K managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-500=	CWNCM Alert Center 1-Yr Subscription for 500 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-50=	CWNCM Alert Center 1-Yr Subscription for 50 managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CWNCMACS-1X-5K=	CWNCM Alert Center 1-Yr Subscription for 5K managed nodes	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

The following migration options are available for customers of CiscoWorks Network Compliance Manager:

(1) Migrate to Cisco Prime Infrastructure. Cisco Prime Infrastructure covers much of the functionality provided by CiscoWorks NCM, such as configuration and compliance management, and extends to full device lifecycle management, including event management, health and performance monitoring, assurance, and troubleshooting. A detailed mapping between CiscoWorks NCM and Prime Infrastructure features is available upon request to help you determine if Prime Infrastructure is a suitable replacement product. Discounted pricing is available for CiscoWorks NCM customers to migrate to Cisco Prime Infrastructure.

For information on Prime Infrastructure, visit <http://www.cisco.com/go/primeinfrastructure> or send an email to ask-prime-infrastructure@cisco.com.

(2) Migrate to HP Network Automation. CiscoWorks NCM is a Cisco branded version of HP's Network Automation product. HP has a program available for CiscoWorks NCM customers to migrate to Network Automation. The program includes discounted pricing and a utility to migrate a CiscoWorks NCM server to HP Network Automation. For information on this program contact your local HP sales representative or send a request to ask-ncm-pm@cisco.com.

(3) Use Cisco Network Optimization Service (NOS). Cisco Services offerings can be an alternative to or complement a traditional customer-owned and customer-managed network management solution. One such service to consider is NOS, which provides a proven methodology via service delivery strategies (process), access to Cisco experts (people), and intellectual capital (knowledge) to ensure your network is positioned to meet your existing and future needs.

For information on NOS visit <http://www.cisco.com/go/optimize> or contact your Cisco Services sales representative.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

To request information about the CiscoWorks NCM end-of-life, send an e-mail to ask-ncm-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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