End-of-Sale and End-of-Life Announcement for the CiscoWorks Network Compliance Manager Connectors

EOL7028

Cisco announces the end-of-sale and end-of life dates for the CiscoWorks Network Compliance Manager Connectors. The last day to order the affected product(s) is August 16, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks Network Compliance Manager Connectors

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 15, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 16, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 14, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 16, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 16, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 11, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2013

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWNCM-1X-CONAR-K9	CWNCM connector with Remedy AR	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONAR-K9=	CWNCM connector with Remedy AR	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONIN-K9	CWNCM Connector With SMARTS InCharge	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONIN-K9=	CWNCM Connector With SMARTS InCharge	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONOV-K9	CWNCM connector with HP OpenView	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONOV-K9=	CWNCM connector with HP OpenView	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONSD-K9	CWNCM connector with HP Service Desk	See the Product Migration Options section below for detailed information on replacing this product.

CWNCM-1X-CONSD-K9=	CWNCM connector with HP Service Desk	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONUC-K9	CWNCM connector with Unicenter	See the Product Migration Options section below for detailed information on replacing this product.
CWNCM-1X-CONUC-K9=	CWNCM connector with Unicenter	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Cisco is discontinuing off-the-shelf integration connectors for use with the CiscoWorks Network Compliance Manager and select third-party applications. Customers can instead achieve integration between the CiscoWorks Network Compliance Manager and other applications through custom Cisco Advanced Services offerings or by working with other third-party system integrators. For further information please contact ask-ncm-pm@cisco.com.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.