

End-of-Sale and End-of-Life Announcement for the Cisco PACE Portal and Components

EOL7217

Cisco announces the end-of-sale and end-of life dates for the Cisco PACE Portal and Components. The last day to order the affected product(s) is February 14, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco PACE Portal and Components

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 16, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 14, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 15, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 14, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 14, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 12, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CWPACE-2.0-K9-MR	PACE Portal and Cisco value-adds for customers without SAS
CWPACE-2.0-K9-MR=	PACE Portal and Cisco value-added for customers without SAS
CWPACE-2.0-K9-SR	PACE Portal and Cisco value-added for customer with SAS
CWPACE-2.0-K9-SR=	PACE Portal and Cisco value-added for customer with SAS
L-PACE-2.0-VC	Cisco PACE Portal and Components for SolPlus VoyenceControl
L-PACE-2.0-VC=	Cisco PACE Portal and Components for SolPlus VoyenceControl
PACE-2.0-K9	Cisco PACE Portal and Components
PACE-2.0-K9-SR	Cisco PACE Portal and Components for customers with SAS
PACE-2.0-K9=	Cisco PACE Portal and Components
PACE-2.0-VC-K9	PACE Portal and Cisco value-add for S + EMC VC customers
PACE-2.0-VC-K9=	PACE Portal and Cisco value-add for S + EMC VC customers

Product Migration Options

There is no replacement available for the Cisco PACE Portal and Components at this time.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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