

End-of-Sale and End-of-Life Announcement for the CiscoWorks Hosting Solution Software

EOL5574

Cisco Systems® announces the end-of-sale and end-of life dates for the CiscoWorks Hosting Solution Software. The last day to order the CiscoWorks Hosting Solution Software is October 1, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the CiscoWorks Hosting Solution Software. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks Hosting Solution Software.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 2, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 1, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 30, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 30, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 30, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 27, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CWHSS-1.9-CONV-K9	CiscoWorks Hosting Solution Software 1.9 conv from CWHSE 1.9
CWHSS-1.9-DEMO-K9	CiscoWorks Hosting Solution Software 1.9 Demo Version
CWHSS-1.9-K9	CiscoWorks Hosting Solution Software 1.9

Product Migration Options

Customers are encouraged to inquire via e-mail to: eval-anm@external.cisco.com regarding the trade-in program for migration to a forthcoming release of Cisco Application Networking Manager, which provides support for CSS, CSM, and CSM-S. They are requested to include "HSS MIGRATION" in the subject line of the e-mail. Information about Cisco Application Networking Manager can be found at: <http://www.cisco.com/en/US/products/ps6904/index.html>.

For More Information

For more information about the Cisco Application Networking Manager, visit <http://www.cisco.com/en/US/products/ps6904/index.html>, contact your local account representative, or send an e-mail to eval-anm@external.cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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