End-of-Sale and End-of-Life Announcement for the Tidal Enterprise Orchestrator 2.1

EOL8003—Amended

Cisco announces the end-of-sale and end-of life dates for the Tidal Enterprise Orchestrator 2.1. The last day to order the affected product(s) is January 4, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Tidal Enterprise Orchestrator 2.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 16, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 4, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 4, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 4, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 4, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 4, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-TEO210FWS-K9=	TEO 2.1 Web Services Adapter Per TEOBase Engine	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AE-K9=	TEO 2.1 Email Adapter Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AEPF-K9=	TEO 2.1 Email Adapter Per Proc Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AH-K9=	TEO 2.1 SSH Adapter Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AHPF-K9=	TEO 2.1 SSH Adapter Per Proc Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AN-K9=	TEO 2.1 SNMP Adapter Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21ANPF-K9=	TEO 2.1 SNMP Adapter Per Proc Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21AP-K9=	TEO 2.1 Agentless Adapter Pack Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21ASPF-K9=	TEO 2.1 Agentless Adapter Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21BF-K9	TEO 2.1 RBA Base Engine Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21BF-K9=	TEO 2.1 RBA Base Engine Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21BNS-K9	TEO 2.1 Base Engine For Network Support Automation Edition	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21BNS-K9=	TEO 2.1 Base Engine For Network Support Autom Edition	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21BWP-K9=	TEO 2.1 SAP BW and BWA Automation Pack Per BW System ID	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21C4P1-K9=	TEO2.1 Cat 4500 4900 Autom Pack 1 To 9 Devices	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-TEO21C4P2-K9=	TEO 2.1 Cat 4500 4900 Autom Pack 10 to 99 devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21C4P3-K9=	TEO2.1 Cat 4500 4900 Autom Pack 100 To 299 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21C4P4-K9=	TEO2.1 Cat 4500 4900 Autom Pack 300 Or More Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CAP-K9=	TEO 2.1 Core Automation Pack For SAP	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CP1-K9=	TEO2.1 Cat 6500 7600 Autom Pack 1 To 9 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CP2-K9=	TEO2.1 Cat 6500 7600 Autom Pack 10 To 99 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CP3-K9=	TEO2.1 Cat 6500 7600 Autom Pack 100 To 299 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CP4-K9=	TEO2.1 Cat 6500 7600 Autom Pack 300 Or More Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21CRP-K9=	TEO 2.1 SAP Sys Copy For SAP Auto Pk Per Prodn Sys ID	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DB2-K9=	TEO 2.1 DBS Adapter Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DGN-K9=	TEO 2.1 Generic Database Adapter Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DGPF-K9=	TEO 2.1 Generic Database Adapter Per ProcessFlow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DL-K9=	TEO 2.1 OLAP Database Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DLPF-K9=	TEO 2.1 OLAP Database Adapter Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DOR-K9=	TEO 2.1 Oracle Database Adapter Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21DSQ-K9=	TEO 2.1 SQL Server Adapter Per Target Database	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-TEO21FAS-K9=	TEO 2.1 SCOM Framework Adapter Per SCOM Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FASPF-K9=	TEO 2.1 MS SCOM Framework Adptr Per SCOM Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FAST-K9=	TEO2.1 MS SCOM Framework Adptr Per SCOM Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FAUT-K9=	TEO2.1 HP OpenView For UNIX Adptr Per OV Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FAWT-K9=	TEO2.1 HP OpenView For Windows Adptr Per OV Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FDBPF-K9=	TEO 2.1 DB2 Database Adapter Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FDOPF-K9=	TEO 2.1 Oracle Database Adapter Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21FDSPF-K9=	TEO 2.1 SQL Server Database Adapter Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21IA-K9=	TEO 2.1 IOS Adapter Per Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21IAP-K9=	TEO 2.1 Incident Analysis For SAP Automation Pack Per User	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21IHL-K9=	TEO 2.1 Horizon Legacy Content Without BW	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21MADA-K9=	TEO2.1 Active Dir Adptr For MS Cty Auto Pk Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21MDPF-K9=	TEO2.1 Active Dir Adptr For MS Cty Auto Pk Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21MFEX-K9=	TEO2.1 MSFE Exch Adptr For MS Cty Auto Pk Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21MFPF-K9=	TEO2.1 MSFE Exch Adptr For MS Cty Auto Pk Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21MWPF-K9=	TEO 2.1 MS Com Autom Windows Adapter Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-TEO21OM-K9=	TEO 2.1 SCOM Framework Adapter Per SCOM Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21OUPF-K9=	TEO2.1 HP OpenView For UNIX Adptr Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21OVPF-K9=	TEO2.1 HP OpenView For Windows Adptr Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RBT-K9	TEO 2.1 RBA Base Engine Target Edition Per Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RBT-K9=	TEO 2.1 RBA Base Engine Target Edition Per Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RMA-K9=	TEO 2.1 Remedy Adapter Per Remedy Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RMAT-K9=	TEO 2.1 Remedy Adapter Per Remedy Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RP1-K9=	TEO2.1 Router 72007300 Autom Pack 1 To 9 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RP2-K9=	TEO2.1 Router 72007300 Autom Pack 10 To 99 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RP3-K9=	TEO2.1 Router 72007300 Autom Pack 100 To 299 Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21RP4-K9=	TEO2.1 Router 72007300 Autom Pack 300 Or More Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21SAA-K9=	TEO 2.1 SAP ABAP Adapter	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21SAPC-K9	TEO 2.1 Base Engine For SAP Community Edition	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21SAPC-K9=	TEO 2.1 Base Engine For SAP Community Edition	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21SAPE-K9	TEO 2.1 Base Engine For SAP Community Edition EMEA ONLY	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21SAPE-K9=	TEO 2.1 Base Engine For SAP Community Edition EMEA ONLY	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-TEO21SIA-K9=	TEO 2.1 SAP Java Adapter	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21TAP-K9=	TEO 2.1 Task Automation For SAP Automation Pack Per User	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21VMA-K9=	TEO 2.1 VMWare Adapter Per ESX Server Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21VMAT-K9=	TEO2.1 VMWare Adapter Per ESX Server Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21WA-K9=	TEO 2.1 MS Com Autom Windows Adapter Per Target	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21WAST-K9=	TEO2.1 Web Services Adapter Per TEOBASE Instance	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO21WKPF-K9=	Process Flow Definition Per Production Workflow	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO2TRM1-K9=	TEO Terminal Adapter 1 To 200 Network Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO2TRM2-K9=	TEO Terminal Adapter 201 To 1000 Network Devices	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO2UCS-K9=	TEO Software Adapter For UCS Per Blade Or Server	See the Product Migration Options section below for detailed information on replacing this product.		
L-TEO2UCSPF-K9=	TEO Software Adapter For UCS Per Process Flow	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Tidal Enterprise Orchestrator 2.2. Information about this product can be found at: http://www.cisco.com/en/US/products/ps11100/index.html

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Tidal Enterprise Orchestrator 2.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries

on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Tidal Enterprise Orchestrator 2.2, visit http://www.cisco.com/en/US/products/ps11100/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html

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