



## End-of-Sale and End-of-Life Announcement for the CiscoWorks Health and Utilization Monitor 1.1

EOL8443

Cisco announces the end-of-sale and end-of-life dates for the CiscoWorks Health and Utilization Monitor 1.1. The last day to order the affected product(s) is November 29, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the CiscoWorks Health and Utilization Monitor 1.1

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2012
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2013
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2013
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2013
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	February 25, 2015
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2015

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>CWHUM-1.1-L-K9</b>	CW HUM1.1L 1K Dev Lic: NO Media, PAK only: Use LMS3.1 DVD
<b>CWHUM-1.1-M-K9</b>	CW HUM1.1M 300 Dev Lic: NO Media, PAK only: Use LMS3.1 DVD
<b>CWHUM-1.1-M2L-K9</b>	CW HUM1.1 MtoL Upgrade: NO Media, PAK only: Use LMS3.1 DVD
<b>CWHUM-1.1-S-K9</b>	CW HUM1.1S 50 Dev Lic: NO Media, PAK only: Use LMS3.1 DVD
<b>CWHUM-1.1-S2L-K9</b>	CW HUM1.1 StoL Upgrade: NO Media, PAK only: Use LMS3.1 DVD
<b>CWHUM-1.1-S2M-K9</b>	CW HUM1.1 StoM Upgrade: NO Media, PAK only: Use LMS3.1 DVD

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## Product Migration Options

There is no replacement available for the CiscoWorks Health and Utilization Monitor 1.1 at this time.

Customers are encouraged to migrate to Cisco Prime Infrastructure. Information about this product can be found at: <http://www.cisco.com/go/primeinfrastructure>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:  
[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco Prime Infrastructure, visit <http://www.cisco.com/go/primeinfrastructure>, or contact your local account representative.

To request information about the Cisco Prime Infrastructure, send an e-mail to [ask-lms-team@cisco.com](mailto:ask-lms-team@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:  
[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:  
[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:  
<http://www.cisco.com/cisco/support/notifications.html>.

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