

End-of-Sale and End-of-Life Announcement for the CiscoWorks Health and Utilization Monitor 1.1

EOL6800

Cisco announces the end-of-sale and end-of life dates for the CiscoWorks Health and Utilization Monitor 1.1. The last day to order the affected product(s) is June 19, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks Health and Utilization Monitor 1.1

| Milestone | Definition | Date |
|--|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | June 19, 2009 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | June 19, 2010 |
| Last Ship Date: App. SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | September 18, 2010 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | June 18, 2013 |
| End of New Service Attachment Date: App. SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | June 19, 2011 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | September 17, 2014 |
| Last Date of Support: App. SW | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | June 18, 2015 |

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---------------------------------|--|---------------------------------|---|
| CWHUM-1.1-L-K9 | CW HUM1.1L 1K Dev Lic: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-L | HUM 1.2 Large 1K Dev Paper LIC - SW provided with LMS 3.2 |
| CWHUM-1.1-M-K9 | CW HUM1.1M 300 Dev Lic: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-M | HUM 1.2 Med 300 Dev Paper LIC - SW provided with LMS 3.2 |
| CWHUM-1.1-M2L-K9 | CW HUM1.1 MtoL Upgrade: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-M2L | HUM 1.2 Medium to Large Conversion Upgrade Paper LIC |
| CWHUM-1.1-S-K9 | CW HUM1.1S 50 Dev Lic: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-S | HUM 1.2 Small 50 Dev Paper LIC - SW provided with LMS 3.2 |
| CWHUM-1.1-S2L-K9 | CW HUM1.1 StoL Upgrade: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-S2L | HUM 1.2 Small to Large Conversion Upgrade Paper LIC |
| CWHUM-1.1-S2M-K9 | CW HUM1.1 StoM Upgrade: NO Media, PAK only: Use LMS3.1 DVD | CWHUM-1.2-S2M | HUM 1.2 Small to Medium Conversion Upgrade Paper LIC |

Product Migration Options

Customers are encouraged to migrate to the CiscoWorks Health and Utilization Monitor 1.2. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps9303/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the CiscoWorks Health and Utilization Monitor 1.2, visit <http://www.cisco.com/en/US/products/ps9303/index.html>, or contact your local account representative.

To request information about the CiscoWorks Health and Utilization Monitor 1.2, send an e-mail to cs-hum@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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