# End-of-Sale and End-of-Life Announcement for the CiscoWorks Health and Utilization Monitor 1.0

EOL6480

Cisco® announces the end-of-sale and end-of life dates for the CiscoWorks Health and Utilization Monitor 1.0. The last day to order the affected product(s) is December 28, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the CiscoWorks Health and Utilization Monitor 1.0

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | June 29, 2008 |
| **End-of-Sale Date** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | December 28, 2008 |
| **Last Ship Date: App. SW** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | March 28, 2009 |
| **End of SW Maintenance Releases Date: App. SW** | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | December 28, 2009 |
| **End of New Service Attachment Date: App. SW** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | December 28, 2009 |
| **End of Service Contract Renewal Date: App. SW** | The last date to extend or renew a service contract for the product. | March 26, 2011 |
| **Last Date of Support: App. SW** | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | December 28, 2011 |

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---|---|---|---|
| **CWHUM-1.0-L-K9** | CiscoWorks Health and Utilization Monitor 1.0L 1K Dev Lic | CWHUM-1.1-L-K9. | CiscoWorks Health and Utilization Monitor 1.1L 1K Dev Lic |
| **CWHUM-1.0-M-K9** | CiscoWorks Health and Utilization Monitor 1.0M 300 Dev Lic | CWHUM-1.1-M-K9 | CiscoWorks Health and Utilization Monitor 1.1M 300 Dev Lic |
| **CWHUM-1.0-M2L-K9** | CiscoWorks Health and Utilization Monitor 1.0 M to L Upg | CWHUM-1.1-M2L-K9 | CiscoWorks Health and Utilization Monitor 1.1 M to L Upg |
| **CWHUM-1.0-S-K9** | CiscoWorks Health and Utilization Monitor 1.0S 50 Dev Lic | CWHUM-1.1-S-K9 | CiscoWorks Health and Utilization Monitor 1.1S 50 Dev Lic |
| **CWHUM-1.0-S2L-K9** | CiscoWorks Health and Utilization Monitor 1.0 S to L Upg | CWHUM-1.1-S2L-K9. | CiscoWorks Health and Utilization Monitor 1.1 S to L Upg |

| CWHUM-1.0-S2M-K9 | CiscoWorks Health and Utilization Monitor 1.0 S to M Upg | CWHUM-1.1-S2M-K9 | CiscoWorks Health and Utilization Monitor 1.1 S to M Upg |
|---|---|---|---|

## Product Migration Options

Customers are encouraged to migrate to the CiscoWorks Health and Utilization Monitor 1.1. Information about this product can be found at: http://www.cisco.com/en/US/products/ps9303/index.html.

## For More Information

For more information about the CiscoWorks Health and Utilization Monitor 1.1, visit http://www.cisco.com/en/US/products/ps9303/index.html, or contact your local account representative.

To request information about the CiscoWorks Health and Utilization Monitor 1.1, send an e-mail to lms-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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