End-of-Sale and End-of-Life Announcement for the Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0

EOL 5430

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0. The last day to order the Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0 is May 18, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to Cisco IP Solution Center (ISC) 4.2 and Cisco MPLS Diagnostics Expert (MDE) 2.0.

Table 1. End-of-Life Milestones and Dates for the Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 17, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 18, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 16, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 17, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 17, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 13, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 17, 2010

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
BASE-ISC4.1-K9	ISC 4.1 CD Base Media (required for new customers)	BASE-ISC4.2-K9	ISC 4.2 CD Base Media (required for new customers)
COMBO-ISC4.1-K9	ISC 4.1 MPLS, L2VPN, TEM, CMDE Combo (incl 500AL/20N)	COMBO-ISC4.2-K9	ISC 4.2 MPLS, L2VPN, TEM, CMDE Combo (incl 500AL/20N)
ENTRY-ISC4.1-K9	ISC 4.1 MPLS Prov and L2 Eth Access Bundle -incl 200 AL, QoS	ENTRY-ISC4.2-K9	ISC 4.2 MPLS Prov and L2 Eth Access Bundle -incl 200 AL, QoS
ISC3.X-4.1-UP-K9	ISC 4.1 Upgrade for all ISC 3.X customers - QoS incl.	ISC3.X-4.2-UP-K9	ISC 4.2 Upgrade for all ISC 3.X customers - QoS incl.
ISC4.1-L2VPN-SR-K9	L2 VPN Upgrade for ISC 4.X customer with SAS contract	ISC4.2-L2VPN-SR-K9	ISC4.2 L2 VPN Upgrade for ISC4.X customer with SAS contract
ISC4.1-L2VPN-UP-K9	L2 VPN Upgrade for ISC 4.X customer without SAS contract	ISC4.2-L2VPN-UP-K9	ISC4.2 L2VPN Upgrade for ISC4.X customer without SAS
ISC4.1-MPLS-SR-K9	MPLS Upg for ISC 4.X customer with SAS contract	ISC4.2-MPLS-SR-K9	ISC4.2 MPLS Upg for ISC4.X customer with SAS contract
ISC4.1-MPLS-UP-K9	MPLS Upgrade for ISC 4.X customer without SAS contract	ISC4.2-MPLS-UP-K9	ISC4.2 MPLS Upgrade for ISC4.X customer without SAS
ISC4.1-TEM-SR-K9	TEM Upgrade for ISC 4.X customer with SAS contract	ISC4.2-TEM-SR-K9	ISC4.2 TEM Upgrade for ISC4.X customer with SAS contract
ISC4.1-TEM-UP-K9	TEM Upgrade for ISC 4.X customer without SAS contract	ISC4.2-TEM-UP-K9	ISC4.2 TEM Upgrade for ISC4.X customer without SAS
L2VPN-ISC4.1-APP	ISC 4.1 L2 VPN Business Services App Kit (NOT incl 200 AL)	L2VPN-ISC4.2-APP	ISC 4.2 Metro-L2VPN Business Services App
L2VPN-ISC4.1-APP=	ISC 4.1 L2 VPN Business Services App Kit (NOT incl 200 AL)	See the Product Migration Options section below for detailed information on replacing this product.	
MDE1.0-ISC4.1-AP	CMDE 1.0 Application for ISC 4.1 incl 200 AL	MDE2.0-ISC4.2-AP	CMDE 2,0 Application for ISC 4.2 incl 200 AL
MDE1.0-ISC4.1-AP=	CMDE 1.0 Application for ISC 4.1 incl 200 AL	See the Product Migration Options section below for detailed information on replacing this product.	
MDE1.0-ISC41-10KIN	MDE 10K attachment circuit increment above 20K circuits	MDE20-ISC42-10KIN	MDE 10K Attachment Circuit Increment Above 10K Circuits
MDE1.0-ISC41-10KTU	MDE Upgrade from 6000 to 10000 attachment circuits	MDE20-ISC42-10KTU	MDE Upgrade from 6000 to 10000 Attachment Circuits
MDE1.0-ISC41-1KTU	MDE Upgrade from 500 to 1000 attachment circuits	MDE20-ISC42-1KTU	MDE Upgrade from 500 to 1000 Attachment Circuits
MDE1.0-ISC41-20KTU	MDE Upgrade from 10000 to 20000 attachment circuits	MDE20-ISC42-10KIN	MDE 10K Attachment Circuit Increment Above 10K Circuits
MDE1.0-ISC41-300TU	MDE Upgrade from 200 to 300 attachment circuits	MDE20-ISC42-500TU	MDE Upgrade from 200 to 500 Attachment Circuits
MDE1.0-ISC41-3KTU	MDE Upgrade from 1000 to 3000 attachment circuits	MDE20-ISC42-3KTU	MDE Upgrade from 1000 to 3000 Attachment Circuits
MDE1.0-ISC41-400TU	MDE Upgrade from 300 to 400 attachment circuits	MDE20-ISC42-500TU	MDE Upgrade from 200 to 500 Attachment Circuits
MDE1.0-ISC41-500TU	MDE Upgrade from 400 to 500 attachment circuits	MDE20-ISC42-500TU	MDE Upgrade from 200 to 500 Attachment Circuits
MDE1.0-ISC41-50KIN	MDE 50K attachment circuit increment above 20K circuits	MDE20-ISC42-50KIN	MDE 50K Attachment Circuit Increment Above 10K Circuits

MDE1.0-ISC41-5KIN	MDE 5K attachment circuit increment above 20K circuits	MDE20-ISC42-5KIN	MDE 5K Attachment Circuit Increment Above 10K Circuits
MDE1.0-ISC41-6KTU	MDE Upgrade from 3000 to 6000 attachment circuits	MDE20-ISC42-6KTU	MDE Upgrade from 3000 to 6000 Attachment Circuits
MDE1.0-ISC41-K9	Cisco MPLS Diagnostics Expert Kit (in ISC4.1) - incl 200 AC	MDE20-ISC42-K9	MPLS Diagnostics Expert (in ISC 4.2 family) Starter Kit
MPLS-ISC4.1-APP	ISC 4.1 MPLS VPN Business Services App Kit (NOT incl 200 AL)	MPLS-ISC4.2-APP	ISC 4.2 MPLS VPN Business Services App
MPLS-ISC4.1-APP=	ISC 4.1 MPLS VPN Business Services App Kit (NOT incl 200 AL)	See the Product Migration Options section below for detailed information on replacing this product.	
TEM-ISC4.1-20N-AP	ISC 4.1 TEM Application incl 20 nodes	TEM-ISC4.2-20N-AP	ISC 4.2 TEM Application incl 20 nodes
TEM-ISC4.1-20N-AP=	ISC 4.1 TEM Application incl 20 nodes	See the Product Migration Options section below for detailed information on replacing this product.	
TEM-ISC4.1-APP	ISC 4.1 Traffic Engineering Starter App (not incl 20 nodes)	TEM-ISC4.2-APP	ISC 4.2 Traffic Engineering Starter App
TEM-ISC4.1-APP=	ISC 4.1 Traffic Engineering Starter App (not incl 20 nodes)	See the Product Migration Options section below for detailed information on replacing this product.	

PRODUCT MIGRATION OPTIONS

Customers are encouraged to migrate to the IP Solution Center 4.2 and MPLS Diagnostics Expert 2.0. Information about this product can be found at: http://www.cisco.com/go/isc and http://www.cisco.com/go/mde.

Table 3. Product Comparisons

Feature	Cisco IP Solution Center 4.1 and MPLS Diagnostics Expert 1.0	IP Solution Center 4.2 and MPLS Diagnostics Expert 2.0
MDE multilink interface support	-	Yes. Supports troubleshooting over multilink access circuit interfaces.
MDE channelized interface support	-	Yes. Supports troubleshooting over channelized access circuit interfaces.
MDE IP unnumbered interfaces	-	Yes. Supports troubleshooting over IP unnumbered interfaces in the access circuit.
MDE common provider-edge router support	-	Yes. Supports troubleshooting between customer sites where the customer-edge routers are connected to the same provider-edge router.
MDE MPLS Traffic Engineering tunnel support	-	Yes. Supports MPLS VPN troubleshooting across cores that employ MPLS Traffic Engineered tunnels.
MDE access circuit routing-protocol troubleshooting	-	Yes. Supports troubleshooting of routing protocol failures on the access circuit.
MDE usability improvements	-	Yes. GUI provides autocompletion of the customer-edge interface IP address when it is on a /30 subnetwork. There is also a search function based on the interface description field, so that the user can find an interface, for example, based on a circuit ID or customer name, which is commonly encoded in the interface description on the router.
Device and Cisco IOS Software updates	-	Yes. Support for latest devices and Cisco IOS versions. See release notes for details.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/web/ordering/ciscocapital/or6/or17/order_refurbished_equipment_high_level _listing.html.

FOR MORE INFORMATION

For more information about the IP Solution Center 4.2 and MPLS Diagnostics Expert 2.0, visit http://www.cisco.com/go/isc or http://www.cisco.com/go/mde, contact your local account representative, or send an e-mail to isc-mktg@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

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