End-of-Sale and End-of-Life Announcement for the CiscoWorks LAN Management Solution 4.0

EOL7773

Cisco announces the end-of-sale and end-of-life dates for the CiscoWorks LAN Management Solution 4.0. The last day to order the affected product(s) is February 6, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks LAN Management Solution 4.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 8, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 6, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 6, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 5, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 5, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 4, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CWLMS-4.0-1.5K-K9	LMS 4.0 Med Enterprise II, networks of 750 to 1500 devices	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-4.0-1.5KUPK9	LMS 4.0 1500 Device Restricted Upgrade for LMS2.x, 3.x	LMS41-1.5K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base DVD for 1500 devices
CWLMS-4.0-100-K9	LMS 4.0 100 Device Restricted, WIN only	LMS-4.1-100-K9	Cisco Prime LMS 4.1 Base DVD - 100 device license
CWLMS-4.0-100UPK9	LMS 4.0 100 Device Restricted Upgrade for LMS 2.x, 3.x	LMS41-100-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base DVD for 100 devices
CWLMS-4.0-10K-K9	LMS 4.0 Large Enterprise, networks of 10K devices	LMS-4.1-10K-K9	Cisco Prime LMS 4.1 Base DVD - 10000 device license

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CWLMS-4.0-10KUPK9	LMS 4.0 10000 Device Restricted Upgrade for LMS 2.x, 3.x	LMS41-10K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base DVD for 10K devices
CWLMS-4.0-2.5K-K9	LMS 4.0 Med to Large Ent, networks of 1500 to 2500 devices	LMS-4.1-2.5K-K9	Cisco Prime LMS 4.1 Base DVD - 2500 device license
CWLMS-4.0-300-K9	LMS 4.0 Small Enterprise I, networks of 100 to 300 devices	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-4.0-300UPK9	LMS 4.0 300 Device Restricted Upgrade for LMS2.x, 3,x	LMS41-300-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base DVD for 300 devices
CWLMS-4.0-5K-K9	LMS 4.0 Med to Large Ent, networks of 1500 to 5000 devices	LMS-4.1-5K-K9	Cisco Prime LMS 4.1 Base DVD - 5000 device license
CWLMS-4.0-5KUPK9	LMS 4.0 5000 Device Restricted Upgrade for LMS 2.x, 3.x	LMS41-5K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base DVD for 5000 devices
CWLMS-4.0-750-K9	LMS 4.0 Med Enterprise I, networks of 300 to 750 devices	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-4.0-SBE-K9	LMS 4.0 Small Biz Edition 50 Dev Restricted, WIN only	LMS-4.1-50-K9	Cisco Prime LMS 4.1 Base DVD - 50 device license
CWLMS-4.0-SW-K9	LMS 4.0 Software Base Kit, WINSOL DVDs, Lic Req	There is currently no replacement product available for this product.	
CWLMS-CONV-1.5K-5K	LMS 3.X Device Restricted Lic Conversion 1.5K - 5K	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-CONV-5K-10K	LMS 3.X Device Restricted Lic Conversion 5K - 10K	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-CONV100-300	LMS 3.X Device Restricted Lic Conversion 100 - 300	See the Product Migration Options section below for detailed information on replacing this product.	
CWLMS-CONV300-1.5K	LMS 3.X Device Restricted Lic Conversion 300 - 1.5K	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS-4.0-1.5K	LMS4.0 1500 Device Restricted, eDelivery LIC only	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS-4.0-1.5KUP	Upg LIC for LMS 2,.x, 3.x to 4.0 1.5K Devices, Base Kit Req	R-LMS41-1.5K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base download for 1500 devices
L-CWLMS-4.0-100	LMS 4.0 100 Device Restricted, WIN eDelivery LIC only	R-LMS-4.1-100-K9	Cisco Prime LMS 4.1 Base download - 100 device license
L-CWLMS-4.0-100UP	Upg LIC for LMS 2.x,3.x to 4.0 100 Devices, Base Kit Req	R-LMS41-100-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base download for 100 devices
L-CWLMS-4.0-10K	LMS 4.0 10K Device Restricted, eDelivery LIC only	R-LMS-4.1-10K-K9	Cisco Prime LMS 4.1 Base download - 10000 device license
L-CWLMS-4.0-10KUP	Upg LIC for LMS 2.x,3.x to 4.0 10K Devices, Base Kit Req	R-LMS41-10K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base download for 10K devices
L-CWLMS-4.0-2.5K	LMS 4.0 2500 Device Restricted, eDelivery LIC only	R-LMS-4.1-2.5K-K9	Cisco Prime LMS 4.1 Base download - 2500 device license
L-CWLMS-4.0-300	LMS 4.0 300 Device Restricted, eDelivery LIC only	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS-4.0-300UP	Upg LIC for LMS 2.x,3.x to 4.0 300 Devices, Base Kit Req	R-LMS41-300-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base download for 300 devices
L-CWLMS-4.0-5K	LMS 4.0 5K Device Restricted, eDelivery LIC only	R-LMS-4.1-5K-K9	Cisco Prime LMS 4.1 Base download - 5000 device license

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
L-CWLMS-4.0-5KUP	Upg LIC for LMS 2.x,3.x to 4.0 5K Devices, Base Kit Req	R-LMS41-5K-UP-K9	Upgrade LMS 2.x 3.x to 4.1 Base download for 5000 devices
L-CWLMS-4.0-750	LMS 4.0 750 Device Restricted, eDelivery LIC only	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS-4.0-COL-L	Remote data collector for 2,500 devices, existing SW req	There is currently no replacement product available for this product.	
L-CWLMS-4.0-COL-M	Remote data collector for 1,500 devices, existing SW req	There is currently no replacement product available for this product.	
L-CWLMS-4.0-COL-S	Remote data collector for 750 devices, existing SW req	There is currently no replacement product available for this product.	
L-CWLMS-4.0-SBE	LMS 4.0 Small Biz Edition 50 Dev Restricted, WIN LIC only	R-LMS-4.1-50-K9	Cisco Prime LMS 4.1 Base download - 50 device license
L-CWLMS4CON-5-10K	Conv LIC for LMS 4.x 5K to 10K Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS4CON1.5-2.5	Conv LIC for LMS 4.x 1.5K to2. 5K Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMS4CON100-300	Conv LIC for LMS 4.x 100 to 300 Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMSCONV2.5K-5K	Conv LIC for LMS 4.x 2.5K to 5K Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMSCONV300-750	Conv LIC for LMS 4.x 300 to 750 Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMSCONV750-1.5	Conv LIC for LMS 4.x 750 to 1.5k Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	
L-CWLMSCONVSBE-100	Conv LIC for LMS 4.x SBE to 100 Devices, existing SW req	See the Product Migration Options section below for detailed information on replacing this product.	

Product Migration Options

Customers are encouraged to migrate to the Cisco Prime LAN Management Solution 4.1. Information about this product can be found at: http://www.cisco.com/go/lms.

Cisco Prime LAN Management Solution 4.1 now supports an incremental licensing model, and new additive part numbers have been introduced to support incremental licenses. With Cisco Prime LAN Management Solution 4.1, conversion part numbers and remote data collector part numbers are being discontinued.

Conversion between different license tiers can be achieved by clubbing one or more additive licenses listed below:

- L-LMS-4.1-50-ADD
- L-LMS-4.1-100-ADD
- L-LMS-4.1-500-ADD
- L-LMS-4.1-1K-ADD
- L-LMS-4.1-2.5K-ADD

- L-LMS-4.1-5K-ADD

Replacements for 300, 750, and 1,500 licenses can be achieved by choosing the nearest LMS 4.1 license tier and adding additive licenses.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the CiscoWorks LAN Management Solution 4.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Prime LAN Management Solution 4.1, visit http://www.cisco.com/go/lms, or contact your local account representative.

To request information about the Cisco Prime LAN Management Solution 4.1, send an e-mail to ask-lms-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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