

End-of-Sale and End-of-Life Announcement for the CiscoWorks QoS Policy Manager 4.0

EOL6560

Cisco® announces the end-of-sale and end-of life dates for the CiscoWorks QoS Policy Manager 4.0. The last day to order the affected product(s) is March 24, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks QoS Policy Manager 4.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 23, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 24, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 22, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 24, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 24, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 20, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 23, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
QPM-4.0-COMB-K9	QPM comb (config/monitoring) base Lic W 500 managed nodes	QPM-4.1-COMB-K9	QPM config/monitoring BaseLic-500 Managed Nodes
QPM-4.0-MON-K9	QPM monitoring-only base license, includes 500 managed nodes	QPM-4.1-MON-K9	QPM monitoring-only base license, includes 500 managed nodes
QPM-4.0-SMB-K9	QPM SMB config/monitoring BaseLic-20 nodes Not upgradeable	QPM-4.1-SMB-K9	QPM SMB config/monitoring BaseLic-20 man nodes N upgradeable
QPM-4.X-INCR-1000	QPM incremental core license for 1000 managed nodes	QPM-4.1-INCR-1000	QPM incremental core license for 1000 managed nodes

QPM-4.X-INCR-1000=	QPM incremental core license for 1000 managed nodes	QPM-4.1-INCR-1000=	QPM incremental core license for 1000 managed nodes
QPM-4.X-INCR-2000	QPM incremental core license for 2000 managed nodes	QPM-4.1-INCR-2000	QPM incremental core license for 2000 managed nodes
QPM-4.X-INCR-2000=	QPM incremental core license for 2000 managed nodes	QPM-4.1-INCR-2000=	QPM incremental core license for 2000 managed nodes
QPM-4.X-INCR-500	QPM incremental core license for 500 managed nodes	QPM-4.1-INCR-500	QPM incremental core license for 500 managed nodes
QPM-4.X-INCR-500=	QPM incremental core license for 500 managed nodes	QPM-4.1-INCR-500=	QPM incremental core license for 500 managed nodes
QPM-M2C-UPGR-K9	QPM upgrade monitoring-only W (config / monitoring) base Lic	QPM-4.1-M2C-UPGR	QPM UPG combined (config and monitoring only) base license

Product Migration Options

Customers are encouraged to migrate to the CiscoWorks QoS Policy Manager 4.1. Information about this product can be found at:

<http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the CiscoWorks QoS Policy Manager 4.1, visit

<http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html>, or contact your local account representative.

To request information about the CiscoWorks QoS Policy Manager 4.1, send an e-mail to ask-gpm-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

CCDE, CCENT, Cisco Eos, Cisco Lumin, Cisco Nexus, Cisco StadiumVision, Cisco TelePresence, the Cisco logo, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn and Cisco Store are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0807R)

Printed in USA

C51-496544-00 09/08