

## End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Readiness Assessment Manager

EOL6562

Cisco® announces the end-of-sale and end-of life dates for the Cisco TelePresence Readiness Assessment Manager. The last day to order the affected product(s) is May 11, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence Readiness Assessment Manager

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 10, 2008
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 11, 2009
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 9, 2009
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 11, 2010
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 11, 2010
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	August 7, 2011
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 10, 2012

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>CTRAM1.0-1Y10R-K9</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 yr and 10 R
<b>CTRAM1.0-1Y10R-K9=</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 yr and 10 R
<b>CTRAM1.0-1Y20R-K9</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 Yr and 20 R
<b>CTRAM1.0-1Y20R-K9=</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 Yr and 20 R
<b>CTRAM1.0-1Y5R-K9</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 Yr and 5 Rm
<b>CTRAM1.0-1Y5R-K9=</b>	TelePresence Readiness Assessment Mgr 1.0 For 1 Yr and 5 Rm
<b>CTRAM1.0-3M5R-K9</b>	TelePresence Readiness Assessment Mgr 1.0 For 3 Mo and 5 Rm.
<b>CTRAM1.0-3M5R-K9=</b>	TelePresence Readiness Assessment Mgr 1.0 For 3 Mo and 5 Rm

## Product Migration Options

There is no replacement available for the Cisco TelePresence Readiness Assessment Manager at this time.

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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