End-of-Sale and End-of-Life Announcement for the Cisco Unified Service Monitor 1.1

EOL5451

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Unified Service Monitor 1.1. The last day to order the Cisco Unified Service Monitor 1.1 is May 23, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Unified Service Monitor 1.1. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Service Monitor 1.1.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 14, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 23, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 21, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 22, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 22, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 18, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 22, 2010

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CUSM-SW-1.1-K9	CUSM 1.1 software and license support up to 10 sensors
CUSM1.1-6PK-K9	CUSM 1.1 bundle with 6 sensors SM SW and lic for 10 sensors
CUSM1.1-SWLIC10=	CUSM 1.1 upgrade license for additional 10 sensors

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Service Monitor 2.0. Information about this product can be found at: http://www.cisco.com/go/cuom. Cisco Unified Service Monitor 2.0 (USM 2.0) uses a scale-based license like Operations Manager. Cisco USM 2.0 has support for Cisco Voice Transmission Quality (VTQ), or phone-based voice quality metric support, in addition to Cisco 1040 Sensors-based voice quality measurement. Customers using Cisco USM 1.1 can migrate to Cisco USM 2.0 by selecting the following SKU "CUSM1X-20UPK9", in order to add the

Cisco VTQ (phone-based voice quality monitoring) support use the following SKUs: CUSM1X-20-PLIC1K, CUSM1X-20-PLIC2K, CUSM1X-20-PLIC5K, CUSM1X-20-PLIC10K.

Table 3.   Product Comparisons

Feature	Cisco Unified Service Monitor 1.1	Cisco Unified Service Monitor 2.0
Threshold based on codecs	Single threshold for entire system	Provides flexibility to define threshold settings at codecs level
Hierarchical threshold setting	-	In addition to threshold settings based on codecs that work at global level, Cisco USM 2.0 provides ability for users to define customized groups to define the endpoints and set the threshold settings at group level which will override the settings at global level
Impacted reports	-	Provides "Most impacted reports" to understand the severely degraded endpoints
Troubleshooting reports	-	Provides ability to generate reports on endpoints that experienced voice quality issues
Near real-time voice quality measurement	Supported using Cisco 1040 Sensors	Supported using Cisco 1040 Sensors
Cisco VTQ (phone-based voice quality measurement) support	-	With CallManager 4.2 or higher, Cisco USM 2.0 supports phone-based voice quality measurement in addition to Cisco 1040 Sensors

For More Information

For more information about the Cisco Unified Service Monitor 2.0, visit http://www.cisco.com/en/US/products/ps6536/index.html, contact your local account representative, or send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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