Product Bulletin No. EOL4060 Amended

End-of-Sale and End-of-Life Announcement for the CiscoWorks IP Communications Operations Manager 1.0

Cisco Systems® announces the end-of-sale and end-of life dates for the CiscoWorks IP Communications Operations Manager 1.0. The last day to order the affected product is August 5, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until August 5, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Table 1.   End-of-Life Milestones and Dates for the CiscoWorks IP Communications Operations Manager 1.0

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 5, 2006
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 5, 2006
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 5, 2006
End of SW maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 5, 2007
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 5, 2007
End of service contract renewal date	The last date to extend or renew a service contract for the product.	November 5, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 5, 2009

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CWIP-1.0-MB-1K-K9	CiscoWorks IPC Mgmt Bdl-IPCOM IPCSM 1040-2sensors-1KLic
CWIPCOM-1.0-10KK9	CiscoWorks IPC Operations Manager 1.0 - Max 10K Phones
CWIPCOM-1.0-15KK9	CiscoWorks IPC Operations Manager 1.0 - Max 15K Phones
CWIPCOM-1.0-1K-K9	CiscoWorks IPC Operations Manager 1.0 - Max 1K Phones
CWIPCOM-1.0-20KK9	CiscoWorks IPC Operations Manager 1.0 - Max 20K Phones
CWIPCOM-1.0-25KK9	CiscoWorks IPC Operations Manager 1.0 - Max 25K Phones
CWIPCOM-1.0-2K-K9	CiscoWorks IPC Operations Manager 1.0 - Max 2K Phones
CWIPCOM-1.0-5K-K9	CiscoWorks IPC Operations Manager 1.0 - Max 5K Phones
CWIPCOM-1.0-K9	CiscoWorks IPC Operations Manager 1.0
CWIPCOM-1.0-UP-K9	CiscoWorks IPC Operations Manager 1.0 - UPG from ITEM, VHM
CWIPCOM-1.0-UR-K9	CiscoWorks IPC Operations Manager 1.0 - Max 30k Phones
CWIPCOMUP10-10KK9	CiscoWorks IPC Operations Manager 1.0 UPG - Max 10K Phones
CWIPCOMUP10-15KK9	CiscoWorks IPC Operations Manager 1.0 ? UPG - Max 15K Phones

CWIPCOMUP10-1K-K9	CiscoWorks IPC Operations Manager 1.0 UPG - Max 1K Phones
CWIPCOMUP10-20KK9	CiscoWorks IPC Operations Manager 1.0 ? UPG - Max 20K Phones
CWIPCOMUP10-25KK9	CiscoWorks IPC Operations Manager 1.0 ? UPG - Max 25K Phones
CWIPCOMUP10-2K-K9	CiscoWorks IPC Operations Manager 1.0 UPG - Max 2K Phones
CWIPCOMUP10-5K-K9	CiscoWorks IPC Operations Manager 1.0 UPG - Max 5K Phones
CWIPCOMUP10-UR-K9	CiscoWorks IPC Operations Manager 1.0 UPG - Max 30k Phones
CWIPUP10-MB-1K-K9	CW IPC Mgmt Bdl IPCOM IPCSM 1040 2sensor 1KLic UPG ITEM VHM

PRODUCT MIGRATION OPTIONS

The recommended replacement for the CiscoWorks IP Communications Operations Manager 1.0 is the Cisco Unified Operations Manager 1.1.

Customers are encouraged to migrate to the Cisco Unified Operations Manager 1.1. Information about this product can be found at: http://www.cisco.com/en/US/products/ps6535/index.html.

FOR MORE INFORMATION

For more information about the CiscoWorks IP Communications Operations Manager 1.0, visit http://www.cisco.com/en/US/products/ps6535/index.html, contact your local account representative, or send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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