End-of-Sale and End-of-Life Announcement for the Cisco Prime Unified Communications Management Suite 9.0

EOL8929 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Unified Communications Management Suite 9.0. The last day to order the affected product(s) is July 3, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Cisco UCMS is replaced by Cisco Prime Collaboration, supporting UC 9.1 and earlier networks. Please go to the migration section for links to the Cisco Prime Collaboration product website for more information.

Table 1. End-of-Life Milestones and Dates for the Cisco Prime Unified Communications Management Suite 9.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 2, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 3, 2013
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 1, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 3, 2014
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 3, 2014
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	September 29, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CUPM-B-10KLIC	Cisco Unified Provisioning Manager B 10K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-10KUPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 10K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-1K-LIC	Cisco Unified Provisioning Manager B 1K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-1K-UPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 1K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-20KLIC	Cisco Unified Provisioning Manager B 20K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-20KUPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 20K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-2K-LIC	Cisco Unified Provisioning Manager B 2K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-2K-UPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 2K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-30KLIC	Cisco Unified Provisioning Manager B 30K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-30KUPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 30K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-40KLIC	Cisco Unified Provisioning Manager B 40K add-on phone lic	There is currently no replacement product available for this product.	-	-
L-CUPM-B-500LIC	Cisco Unified Provisioning Manager B 500 add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-500UPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 500 Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-50KLIC	Cisco Unified Provisioning Manager B 50K add-on phone lic	There is currently no replacement product available for this product.	-	-
L-CUPM-B-5K-LIC	Cisco Unified Provisioning Manager B 5K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-5K-UPG	Cisco UPM Upgrade 1.x to 2.x/8.x Max 5K Phones	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-60KLIC	Cisco Unified Provisioning Manager B 60K add-on phone lic	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-CUPM-B-API-FL	Cisco UPM App Prog Interface Feature License	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
L-UOM-B-10K	Unified Operations Mgr 8.x up to 10K IP Phone LIC Suite-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-10K-UPG=	Unified Operations Mgr 8.x, up to 10K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-10K=	Unified Operations Manager 8.x, up to 10K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UOM-B-1K	Unified Operations Mgr 9.x up to 1K IP Phone LIC Suite-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-1K-UPG=	Unified Operations Mgr 8.x, up to 1K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-1K=	Unified Operations Manager 8.x, up to 1K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-20K	Unified Operations Mgr 9.x up to 20K IP Phone LIC Suite-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-20K-UPG=	Unified Operations Mgr 8.x, up to 20K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-20K=	Unified Operations Manager 8.x, up to 20K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-2K-UPG=	Unified Operations Mgr 8.x, up to 2K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-2K=	Unified Operations Manager 8.x, up to 2K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-30K	Unified Operations Mgr 9.x up to 30K IP Phone LIC Suite-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-30K-UPG=	Unified Operations Mgr 8.x, up to 30K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-30K=	Unified Operations Manager 8.x, up to 30K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-45K-UPG=	Unified Operations Mgr 8.x, up to 45K IP Phone Upg LIC-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-45K=	Unified Operations Manager 8.x, up to 45K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-500-UPG=	Unified Operations Mgr 8.x up to 500 IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-500=	Unified Operations Manager 8.x up to 500 IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-5K	Unified Operations Mgr 8.x up to 5K IP Phone LIC Suite-K9	There is currently no replacement product available for this product.	-	-
L-UOM-B-5K-UPG=	Unified Operations Mgr 8.x, up to 5K IP Phone Upg LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-5K=	Unified Operations Manager 8.x, up to 5K IP Phone LIC-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-UOM-B-RLIC10K	Redundant Unified Operations Manager 8.x 10K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC10KUPG	Redundant Unified Operations Manager 8.x 10K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UOM-B-RLIC1K	Redundant Unified Operations Manager 8.x 1K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC1KUPG	Redundant Unified Operations Manager 8.x 1K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC20K	Redundant Unified Operations Manager 8.x 20K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC20KUPG	Redundant Unified Operations Manager 8.x 20K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC30K	Redundant Unified Operations Manager 8.x 30K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC30KUPG	Redundant Unified Operations Manager 8.x 30K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC45K	Redundant Unified Operations Manager 8.x 45K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC45KUPG	Redundant Unified Operations Manager 8.x 45K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC500	Redundant Unified Operations Manager 8.x 500 Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC500UPG	Redundant Unified Operations Manager 8.x 500 Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC5K	Redundant Unified Operations Manager 8.x 5K Phone Lic	There is currently no replacement product available for this product.	-	-
L-UOM-B-RLIC5KUPG	Redundant Unified Operations Manager 8.x 5K Phone Lic -UPG	There is currently no replacement product available for this product.	-	-
L-USM-B-10K	Unified Service Monitor 8.x up to 10K Phone LIC for Suite-K9	There is currently no replacement product available for this product.	-	-
L-USM-B-10K=	Unified Service Monitor 8.x up to 10K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-1K	Unified Service Monitor 9.x up to 1K Phone LIC for Suite-K9	There is currently no replacement product available for this product.	-	-
L-USM-B-1K=	Unified Service Monitor 8.x up to 1K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-20K	Unified Service Monitor 9.x up to 20K Phone LIC for Suite-K9	There is currently no replacement product available for this product.	-	-
L-USM-B-20K=	Unified Service Monitor 8.x up to 20K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-2K=	Unified Service Monitor 8.x up to 2K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-30K	Unified Service Monitor 9.x up to 30K Phone LIC for Suite-K9	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-USM-B-30K=	Unified Service Monitor 8.x up to 30K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-45K=	Unified Service Monitor 8.x up to 45K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USM-B-500=	Unified Service Monitor 8.x up to 500 Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-5K	Unified Service Monitor 9.x up to 5K Phone LIC for Suite-K9	There is currently no replacement product available for this product.	-	-
L-USM-B-5K=	Unified Service Monitor 8.x up to 5K Phone License-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USM-B-RLIC-UPG	Redundant Unified Service Monitor 8.x 45K Phone Lic-UPG	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC10K	Redundant Unified Service Monitor 8.x 10K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC1K	Redundant Unified Service Monitor 8.x 1K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC20K	Redundant Unified Service Monitor 8.x 20K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC30K	Redundant Unified Service Monitor 8.x 30K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC45K	Redundant Unified Service Monitor 8.x 45K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC500	Redundant Unified Service Monitor 8.x 500 Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-RLIC5K	Redundant Unified Service Monitor 8.x 5K Phone Lic	There is currently no replacement product available for this product.	-	-
L-USM-B-UPG=	Unified Service Monitor 2.x to 8.x IP Phone Upgrade Lic-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USSM-B-10K	Unified Service Statistics Manager 9.x, 10K Phone LIC Ste-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-10K=	Unified Service Statistics Manager 8.x, 10K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-1K	Unified Service Statistics Manager 9.x, 1K Phone LIC Ste-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-1K=	Unified Service Statistics Manager 8.x, 1K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-20K	Unified Service Statistics Manager 8.x, 20K Phone LIC Ste-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-20K=	Unified Service Statistics Manager 8.x, 20K Phone License-K9	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-USSM-B-2K=	Unified Service Statistics Manager 8.x, 2K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-30K	Unified Service Statistics Manager 9.x, 30K Phone LIC Ste-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-30K=	Unified Service Statistics Manager 8.x, 30K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-45K	Unified Service Statistics Manager 8.x, 45K Phone LIC Ste-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-45K=	Unified Service Statistics Manager 8.x, 45K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-500=	USSM 8.x License for 500 phones	There is currently no replacement product available for this product.	-	-
L-USSM-B-5K	Unified Service Statistics Manager 9.x, 5K Phone LIC Ste-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
L-USSM-B-5K=	Unified Service Statistics Manager 8.x, 5K Phone License-K9	There is currently no replacement product available for this product.	-	-
L-USSM-B-UPG=	USSM 1.x-8.x Upgrade. Maintains existing phone count	There is currently no replacement product available for this product.	-	-
R-UCMS-STE-B-10K	OM9.0 SM9.0 SSM9.0 PM9.0 Suite Bundle 10K IP Phones	There is currently no replacement product available for this product.	-	-
R-UCMS-STE-B-1K	OM9.0 SM9.0 SSM9.0 PM9.0 Suite Bundle 1K IP Phones	There is currently no replacement product available for this product.	-	-
R-UCMS-STE-B-20K	OM9.0 SM9.0 SSM89.0 PM9.0 Suite Bundle 20K IP Phones	There is currently no replacement product available for this product.	-	-
R-UCMS-STE-B-30K	OM9.0 SM9.0 SSM9.0 PM9.0 Suite Bundle 30K IP Phones	There is currently no replacement product available for this product.	-	-
R-UCMS-STE-B-5K	OM9.0 SM9.0 SSM9.0 PM9.0 Suite Bundle 5K IP Phones	There is currently no replacement product available for this product.	-	-
R-UOM-9.0-K9	UOM 9.0 Software image for UCMS Suite	There is currently no replacement product available for this product.	-	-
R-UOM-9.0-K9=	Unified Operations Manager 9.0 Image	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
R-UPM-9.0-K9	Cisco Prime UPM 9.0 Image for Suite	There is currently no replacement product available for this product.	-	-
R-UPM-9.0-K9=	Cisco Prime UPM 9.0 Software Image and Key	See Product Migration Options section for details.	Cisco Prime Collaboration Provisioning	-
R-USM-9.0-K9	USM 9.0 Software Image for UCMS Suite	There is currently no replacement product available for this product.	-	-
R-USM-9.0-K9=	Cisco Prime Unified Service Monitor 9.0 Software Image	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-USSM-9.0-K9	USSM 9.0 Software Image for UCMS Suite	There is currently no replacement product available for this product.	-	-
R-USSM-9.0-K9=	Cisco Unified Service Monitor 9.0 Software Image	There is currently no replacement product available for this product.	-	-
UCMS-B-MON10K	UC Management Suite Mon Bundle 10K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON1K	UC Management Suite Mon Bundle 1K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON20K	UC Management Suite Mon Bundle 20K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON2K	UC Management Suite Mon Bundle 2K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON30K	UC Management Suite Mon Bundle 30K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON45K	UC Management Suite Mon Bundle 45K LIC for OM 8.x SM 8.x-K9	There is currently no replacement product available for this product.	-	-
UCMS-B-MON500	UC Management Suite Mon Bundle 500 LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-
UCMS-B-MON5K	UC Management Suite Mon Bundle 5K LIC for OM 8.x SM 8.x-K9	See Product Migration Options section for details.	Cisco Prime Collaboration Assurance	-

Product Migration Options

Customers are encouraged to migrate to Cisco Prime Collaboration. Information about this product can be found at: http://www.cisco.com/go/primecollaboration.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Prime Unified Communications Management Suite 9.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Prime Collaboration, visit http://www.cisco.com/go/primecollaboration, or contact your local account representative.

To request information about the Cisco Prime Collaboration, send an e-mail to ask-primecollab@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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