



## End-of-Sale and End-of-Life Announcement for the Cisco Unified Operations Manager/Unified Service Monitor 2.x Redundant

EOL8553

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Operations Manager/Unified Service Monitor 2.x Redundant. The last day to order the affected product(s) is January 18, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Operations Manager/Unified Service Monitor 2.x Redundant

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 20, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 18, 2013
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 18, 2013
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 18, 2014
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 18, 2014
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	April 16, 2015
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2016

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUOM-2.0-RLIC10K	Cisco Unified Operations Manager 2.x Premium 10K Lic RED	L-UOM-B-RLIC10K	Redundant Unified Operations Manager 8.x 10K Phone Lic	-
CUOM-2.0-RLIC20K	Cisco Unified Operations Manager 2.x Premium 20K Lic RED	L-UOM-B-RLIC20K	Redundant Unified Operations Manager 8.x 20K Phone Lic	-
CUOM-2.0-RLIC30K	Cisco Unified Operations Manager 2.x Premium 30K Lic RED	L-UOM-B-RLIC30K	Redundant Unified Operations Manager 8.x 30K Phone Lic	-
CUOM-2.0-RLIC5K	Cisco Unified Operations Manager 2.x Premium 5K Lic RED	L-UOM-B-RLIC5K	Redundant Unified Operations Manager 8.x 5K Phone Lic	-
CUSM-2.0-RLIC10K	Cisco Unified Service Monitor 2.x Add 10K Phone Lic RED	L-UOM-B-RLIC10K	Redundant Unified Operations Manager 8.x 10K Phone Lic	-
CUSM-2.0-RLIC20K	Cisco Unified Service Monitor 2.x 20K Phone Lic RED	L-USM-B-RLIC20K	Redundant Unified Service Monitor 8.x 20K Phone Lic	-
CUSM-2.0-RLIC30K	Cisco Unified Service Monitor 2.x 30K Phone Lic RED	L-USM-B-RLIC30K	Redundant Unified Service Monitor 8.x 30K Phone Lic	-
CUSM-2.0-RLIC5K	Cisco Unified Service Monitor 2.x Add 5K Phone Lic RED	L-USM-B-RLIC5K	Redundant Unified Service Monitor 8.x 5K Phone Lic	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Operations Manager/Unified Service Monitor 8.x Redundant Licenses. Information about this product can be obtained by emailing [ask-ucms@cisco.com](mailto:ask-ucms@cisco.com).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Unified Operations Manager/Unified Service Monitor 2.x Redundant through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For More Information

To request information about the Cisco Unified Operations Manager/Unified Service Monitor 8.x Redundant Licenses, send an e-mail to [ask-ucms@cisco.com](mailto:ask-ucms@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:  
[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:  
[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:  
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