End-of-Sale and End-of-Life Announcement for the Cisco Unified Operations Manager 2.3

EOL7282

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Operations Manager 2.3. The last day to order the affected product(s) is June 10, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Operations Manager 2.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 10, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 10, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 8, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 9, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 9, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	September 5, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UOM-2.3-10K	Unified Operations Manager 2.3 up to 10K IP Phone LIC	There is currently no replacement product available for this product.		
L-UOM-2.3-10K-UPG=	Unified Operations Manager 2.3 up to 10K IP Phone upgradeLIC	L-UOM-B-10K-UPG=	Unified Operations Mgr 8.x, up to 10K IP Phone Upg LIC-K9	-
L-UOM-2.3-10K=	Unified Operations Manager 2.3 up to 10K IP Phone LIC-K9	L-UOM-B-10K=	Unified Operations Manager 8.x, up to 10K IP Phone LIC-K9	-
L-UOM-2.3-1K	Unified Operations Manager 2.3 up to 1K IP Phone LIC	There is currently no replacement product available for this product.		
L-UOM-2.3-1K-UPG=	Unified Operations Manager 2.3 up to 1K IP Phone upgradeLIC	L-UOM-B-1K-UPG=	Unified Operations Mgr 8.x, up to 1K IP Phone Upg LIC-K9	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UOM-2.3-1K=	Unified Operations Manager 2.3 up to 1K IP Phone LIC-K9	L-UOM-B-1K=	Unified Operations Manager 8.x, up to 1K IP Phone LIC-K9	-
L-UOM-2.3-20K	Unified Operations Manager 2.3 up to 20K IP Phone LIC	There is currently no replacement product available for this product.		
L-UOM-2.3-20K-UPG=	Unified Operations Manager 2.3 up to 20K IP Phone upgradeLIC	L-UOM-B-20K-UPG=	Unified Operations Mgr 8.x, up to 20K IP Phone Upg LIC-K9	-
L-UOM-2.3-20K=	Unified Operations Manager 2.3 up to 20K IP Phone LIC-K9	L-UOM-B-20K=	Unified Operations Manager 8.x, up to 20K IP Phone LIC-K9	-
L-UOM-2.3-2K-UPG=	Unified Operations Manager 2.3 up to 2K IP Phone upgradeLIC	L-UOM-B-2K-UPG=	Unified Operations Mgr 8.x, up to 2K IP Phone Upg LIC-K9	-
L-UOM-2.3-2K=	Unified Operations Manager 2.3 up to 2K IP Phone LIC-K9	L-UOM-B-2K=	Unified Operations Manager 8.x, up to 2K IP Phone LIC-K9	-
L-UOM-2.3-30K	Unified Operations Manager 2.3 up to 30K IP Phone LIC	There is currently no replacement product available for this product.		
L-UOM-2.3-30K-UPG=	Unified Operations Manager 2.3 up to 30K IP Phone upgradeLIC	L-UOM-B-30K-UPG=	Unified Operations Mgr 8.x, up to 30K IP Phone Upg LIC-K9	-
L-UOM-2.3-30K=	Unified Operations Manager 2.3 up to 30K IP Phone LIC-K9	L-UOM-B-30K=	Unified Operations Manager 8.x, up to 30K IP Phone LIC-K9	-
L-UOM-2.3-45K=	Unified Operations Manager 2.3 up to 45K IP Phone LIC-K9	L-UOM-B-45K=	Unified Operations Manager 8.x, up to 45K IP Phone LIC-K9	-
L-UOM-2.3-500-UPG=	Unified Operations Manager 2.3 up to 500 IP Phone upgradeLIC	L-UOM-B-500-UPG=	Unified Operations Mgr 8.x up to 500 IP Phone Upg LIC-K9	-
L-UOM-2.3-500=	Unified Operations Manager 2.3 up to 500 IP Phone LIC-K9	L-UOM-B-500=	Unified Operations Manager 8.x up to 500 IP Phone LIC-K9	-
L-UOM-2.3-5K	Unified Operations Manager 2.3 up to 5K IP Phone LIC	There is currently no replacement product available for this product.		
L-UOM-2.3-5K-UPG=	Unified Operations Manager 2.3 up to 5K IP Phone upgradeLIC	L-UOM-B-5K-UPG=	Unified Operations Mgr 8.x, up to 5K IP Phone Upg LIC-K9	-
L-UOM-2.3-5K=	Unified Operations Manager 2.3 up to 5K IP Phone LIC-K9	L-UOM-B-5K=	Unified Operations Manager 8.x, up to 5K IP Phone LIC-K9	-
UCMS23-MON10K-K9	UC Management Suite Mon Bundle 10K LIC for OM 2.3 SM 2.3	UCMS-B-MON10K	UC Management Suite Mon Bundle 10K LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON1K-K9	UC Management Suite Mon Bundle 1K LIC for OM 2.3 SM 2.3	UCMS-B-MON1K	UC Management Suite Mon Bundle 1K LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON20K-K9	UC Management Suite Mon Bundle 20K LIC for OM 2.3 SM 2.3	UCMS-B-MON20K	UC Management Suite Mon Bundle 20K LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON2K-K9	UC Management Suite Mon Bundle 2K LIC for OM 2.3 SM 2.3	UCMS-B-MON2K	UC Management Suite Mon Bundle 2K LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON30K-K9	UC Management Suite Mon Bundle 30K LIC for OM 2.3 SM 2.3	UCMS-B-MON30K	UC Management Suite Mon Bundle 30K LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON45K-K9	UC Management Suite Mon Bundle 45K LIC for OM 2.3 SM 2.3	UCMS-B-MON45K	UC Management Suite Mon Bundle 45K LIC for OM 8.0 SM 8.0-K9	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCMS23-MON500-K9	UC Management Suite Mon Bundle 500 LIC for OM 2.3 SM 2.3	UCMS-B-MON500	UC Management Suite Mon Bundle 500 LIC for OM 8.0 SM 8.0-K9	-
UCMS23-MON5K-K9	UC Management Suite Mon Bundle 5K LIC for OM 2.3 SM 2.3	UCMS-B-MON5K	UC Management Suite Mon Bundle 5K LIC for OM 8.0 SM 8.0-K9	-

Product Migration Options

Customers are encouraged to migrate to Cisco Unified Operations Manager 8.0. Information about this product can be found at: http://www.cisco.com/en/US/products/ps6535/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html

Customers may be able to continue to purchase the Cisco Unified Operations Manager 2.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Unified Operations Manager 8.0, visit http://www.cisco.com/en/US/products/ps6535/index.html, or contact your local account representative.

To request information about the Cisco Unified Operations Manager 8.0, send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html

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