

## End-of-Sale and End-of-Life Announcement for the Cisco Content Services Gateway (CSG) Service Manager

EOL6662

Cisco® announces the end-of-sale and end-of life dates for the Cisco Content Services Gateway (CSG) Service Manager. The last day to order the affected product(s) is August 27, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Content Services Gateway (CSG) Service Manager

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 26, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 27, 2009
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 25, 2009
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 27, 2010
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 27, 2010
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	November 23, 2011
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 26, 2012

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>MWCX-CSG-4.1-BASE</b>	Software License for CSG SM 4.1. 1 License per Sol Server	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager
<b>MWCX-CSG-4.1-RTU</b>	CSG SM 4.1 RTU. 1 License per CSG 6.x or 7.x new license	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager
<b>MWCX-CSG-4.1-RTU=</b>	CSG SM 4.1 RTU. 1 License per CSG 6.x or 7.x new license	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager
<b>MWCX-CSG2-4.1-RTU</b>	CSG Service Mgr 4.1 - CSG2 Support. 1 RTU Lic for 1 CSG2 card	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager

<b>MWCX-CSGU-4.1-RTU</b>	CSG Serv Mgr 4.1 - CSG1 to CSG2 Upgrade Lic. 1 Lic Per CSG2	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager
<b>MWCX-CSUP-4.1-RTU</b>	CSG SM 4.1 RTU. 1 License per CSG R7.x UPGRADE Lic from R6.x	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager
<b>MWCX-CSUP-4.1-RTU=</b>	CSG SM 4.1 RTU. 1 License per CSG R7.x UPGRADE Lic from R6.x	See Product Migration Options section for details.	Cisco Mobile Wireless Transport Manager

## Product Migration Options

Customers are encouraged to migrate to the Cisco Mobile Wireless Transport Manager 6.1. Information about this product can be found at: <http://www.cisco.com/go/mwtm>.

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco Mobile Wireless Transport Manager 6.1, visit <http://www.cisco.com/go/mwtm>, or contact your local account representative.

To request information about the Cisco Mobile Wireless Transport Manager 6.1, send an e-mail to [cs-mwtm@cisco.com](mailto:cs-mwtm@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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