

End-of-Sale and End-of-Life Announcement for the CorvilNet SolutionsPlus Products

EOL7207 - Amended

Cisco announces the end-of-sale and end-of life dates for the CorvilNet SolutionsPlus Products. The last day to order the affected product(s) is August 31, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CorvilNet SolutionsPlus Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 9, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 31, 2010
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 31, 2010
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 31, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 31, 2010
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 31, 2010
End of Service Contract Renewal Date: App. SW, HW	The last date to extend or renew a service contract for the product.	October 31, 2010
Last Date of Support: App. SW, HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2010

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SPCRVL-1000-IPLS	CorvilNet Annual recurring IPLS license for CNE-1000 series
SPCRVL-10ST-LIC	CorvilNet License for 10 additional sites
SPCRVL-2500-IPLS	CorvilNet Annual recurring IPLS license for CNE-2500 series
SPCRVL-3600-IPLS	CorvilNet Annual recurring IPLS license for CNE-2600 series
SPCRVL-5000-IPLS	CorvilNet Annual recurring IPLS license for CNE-5000 series
SPCRVL-C100	Corvil CNE-100, 1 x 1G Port
SPCRVL-C1000-2M	Corvil CNE-1000 - 2 x Mod Ports, 1 x 2G Lic Included
SPCRVL-C1000-4F	Corvil CNE-1000 - 4 x Elect Ports, 1 x 4G Lic Included
SPCRVL-C1000-4M	Corvil CNE-1000 - 4 x Mod Ports, 1 x 4G Lic Included

End-of-Sale Product Part Number	Product Description
SPCRVL-C1100-4M	Corvil CNE-1100, 1U Appliance - 4 x 1G Modular Ports license
SPCRVL-C2500-4F	Corvil CNE-2500 - 4 x 1G Elect Ports, 4 x 1G Lic Included
SPCRVL-C2500-4M	Corvil CNE-2500 - 4 x 1G Mod Ports, 4 x 1G Lic Included
SPCRVL-C3600-4M	Corvil CNE-3600, 3U Appliance - 4 x 1G Modular Ports Licensed
SPCRVL-C5000-2M	Corvil CNE-5000 - 2 x 10G Mod Ports, 2 x 10G Lic Included
SPCRVL-C5100-2M	Corvil CNE-5100, 3U Appliance - 2 x 10G Mod Ports License
SPCRVL-C5400-4M	Corvil CNE-5400, 3U Appliance - 4 x 10G Modular Ports
SPCRVL-EXTSTR-LIC	CorvilNet License to connect external storage
SPCRVL-LIVEDASH	CorvilNet License to enable live dashboards
SPCRVL-LMC-10	Corvil LMC - additional license to manage 10 CNEs
SPCRVL-LMC-BASE	Corvil Latency Management Center, license to manage 10 CNEs
SPCRVL-SFP-EL	Corvil SFP, Electrical
SPCRVL-SFP-LX	Corvil SFP, Optical, Long Reach, LX
SPCRVL-SFP-SX	Corvil SFP, Optical, Short Reach, SX
SPCRVL-XFP-LR	Corvil XFP, 10GE, Long Reach
SPCRVL-XFP-SR	Corvil XFP, 10GE, Short Reach

Product Migration Options

There is no replacement available for the CorvilNet SolutionsPlus Products at this time.

There is no replacement through Cisco available for the CorvilNet SolutionsPlus products at this time. Customers are encouraged to continue to contact Corvil for their future product and support needs. Cisco discontinuation of this product has no impact on the availability of the product and support from Corvil. Visit http://www.corvil.com/products for more details.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the CorvilNet SolutionsPlus Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about cisco takeback recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products-products-end-of-life-policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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