

Data Sheet

Cisco Application Analysis Solution Version 1.1

Cisco[®] Application Analysis Solution (AAS) provides a visual and quantitative breakdown of the complex interactions among applications, servers, and networks to cost-effectively troubleshoot and confidently deploy networked applications. Cisco AAS rapidly pinpoints the source of application performance issues.

Product Overview

Cisco Application Analysis Solution (AAS) enables you to visualize end-to-end application transaction dynamics graphically, from the view of both the network and application layers. Cisco AAS can diagnose whether problems in application performance are caused by the application, server, or network; automatically pinpoint the root cause for application-related issues in complex, multitier transactions; and assess proposed solutions, accurately predicting the performance that could be achieved with alternative approaches. Cisco AAS bridges organizational gaps between application development and IT infrastructure teams, helping speed deployment of new applications and reducing disputes over responsibility that often accompany end-to-end performance troubleshooting.

Cisco AAS is part of the Cisco Network Application Performance Analysis (NAPA) Solution, an innovative combination of sophisticated management tools and services from Cisco Systems[®] which provide IT management with a holistic view of the interaction between network resources and application performance. Cisco NAPA Solution redefines how enterprises can monitor and manage application performance and network services to support business initiatives.

Profile Application Transactions

Cisco AAS parses an application trace and analyzes it at the application message level and network packet level, with the interdependency of these levels presented graphically (Figure 1). Problematic application messages, including requests and responses between the server and the client, can be analyzed in further detail through an extensive library of application decodes. Standard reports provide a broad range of key application statistics, including processing delays, network delays, response times, number of application turns, and number of application messages.

Figure 1

Visualize Application and Network Packet Levels



Diagnose End-to-End Performance Problems

Cisco AAS breaks down multitier applications into component flows, automatically determining dependencies among application messages. Performance statistics for individual tiers are presented to aid quick identification of problem sources and diagnose bottlenecks (Figure 2). Summary reports clearly indicate the factors that contribute to end-to-end response time, including transmission, propagation, network congestion, protocol overhead, and processing (Figure 3). Application decodes provide a more detailed diagnosis for many protocols and applications.

Figure 2

Diagnosis Root Cause of Delay

	Total		Client		Web Server		DB Server	4
Processing Delay Bottlene		ck No Bot		ttleneck	Bottleneck		No Bottleneck	
		Total		Client <->	Web Server	Web Se	erver <-> DB Se	rve_
Protocol Overhead		Bottleneck		No Bottleneck		Bottleneck		
Chattiness		Bottleneck		No Bottleneck		Bottleneck		
Network Cost of Chattiness		No Bottleneck		No Bottleneck		No Bottleneck		
Propagation Delay		No Bottleneck		No Bottleneck		No Bottleneck		
Transmission Delay		No Bottleneck		No Bottleneck		No Bottleneck		
Protocol/Congestion Delay		No Bottleneck		No Bottleneck		No Bottleneck		
Connection Resets		No Bottleneck		No Bottleneck		No Bottleneck		
Retransmissions		No Bottleneck		No Bottleneck		No Bottleneck		
TCP Windowing (A -> B)		Not Applicable		No Bottleneck		No Bottleneck		
TCP Windowing (A <- B)		Not Applicable		No Bottleneck		No Bottleneck		
•	11							۲
The applicatio which inefficien sending more Threshold: 400	tly utilize applicat	es tier an tion data	d netw per rea	ork resou quest/resp	rces. Consi conse cycli	ider	▲ □ View \	/alu

Cisco Systems, Inc. All contents are Copyright © 1992–2005 Cisco Systems, Inc. All rights reserved. Important Notices and Privacy Statement. Page 2 of 6

Figure 3

Understand Sources of End-to-End Delay



Figure 4

Test Changes to Infrastructure Variables

hoose Network Path to Modily Client <> Web Server	
Constant of the steady process of the server in the server in the server in the server in the server is server in the server in the server in the server is server in the server in t	The current graph shows the impact of latency in overall application response time. The X-ava shows varying intercase between "Clerr" and
anna Titaan	
Packet Loss [25 -]	L.
Link Utilization J	
10P window See 120.0	

Assess Alternative Solutions

Cisco AAS provides the ability to model proposed solutions to an application performance problem, measured in end-to-end response time. Poorly designed applications can be modified in the model using an intuitive graphic interface.

Cisco AAS can quickly predict the impact of changes to system and network parameters, including latency, bandwidth, packet loss, congestion, and window sizing (Figure 4). It can also be used to model conditional application logic. Recommendations are provided for improving overall performance. Cisco AAS incorporates advanced simulation technology to enable studies of response time in various change-impact ("what-if") scenarios.

Plan Application Deployment

To assess the ability of the network infrastructure to support new applications, Cisco AAS can derive a simple baseline network model from application traces, capturing key performance characteristics to support simulations. It can project the impact of increasing usage of the application over time as well as changes in the infrastructure topology and capacity (Figure 5). Cisco AAS helps reduce risks and delays associated with new application deployment.

Cisco Systems, Inc. All contents are Copyright © 1992–2005 Cisco Systems, Inc. All rights reserved. Important Notices and Privacy Statement. Page 3 of 6

Figure 5 Predict the Impact of Changes on Response Time



Flexible Data Capture

Cisco AAS is provided with remote software Capture Agents to acquire application traces from desktops. Capture Agents are easy to install from a CD, from the Web, or from an e-mail attachment sent to a remote location. Multiple trace files of the same transaction that are captured from multiple network segments can be merged to automatically calculate delays. Cisco AAS integrates with the Cisco Network Analysis Module (NAM) to obtain trace data for application analysis. Output from many third-party tools can also be used.

Advanced Capture Module

The optional Cisco AAS Advanced Capture Module (AAS-ACM) is especially useful for troubleshooting intermittent problems. Packets are stored on the target platform in a rolling buffer. When a problem occurs, the relevant packets can be retrieved by Capture Agents based on when the problem transaction was observed.

System Requirements

Table 1. System Requirements

	Cisco Application Analysis Solution	Capture Agent
Disk space	20 GB	• 4 MB (Windows)
		• 8.5 MB (Solaris, Linux, HP UX, AIX)
Hardware	Intel Pentium 3, 4, or equivalent 1.5+ GHz	Intel Pentium 3, 4, or equivalent (Windows, Linux)
		Sun SPARC Family (Solaris)
		HP PA7000 v1.1c or higher (HP UX)
		• IBM RS/6000 (AIX)
Memory	1 GB (minimum)	• 2 MB when idle; 5 MB during capture (Windows)
		 4.5 MB when idle; 9.0 MB during capture (Solaris, Linux, HP UX, AIX)

	Cisco Application Analysis Solution	Capture Agent
Software	Only English-language versions are supported:	Only English-language versions are supported:
	Windows XP Professional	Windows 95
	Windows 2000 Professional	Windows 98/ME
		Windows NT 4.0
		• Windows 2000 (32-bit)
		Windows Server 2003 (32-bit)
		Windows XP (32-bit)
		Solaris 7
		Solaris 8
		Solaris 9
		Linux Kernel 2.2
		Linux Kernel 2.4
		• HP UX 11.0 (32-bit)
		• AIX 4.3.3 (32-bit)
		• AIX 5.x (32-bit)

Ordering Information

Cisco AAS 1.1 is available for purchase through regular Cisco sales and distribution channels worldwide. To place an order, contact your Cisco representative or visit <u>http://www.cisco.com</u>.

Cisco AAS 1.1 licensing options are described in the Cisco AAS 1.1 product bulletin, viewed at: http://www.cisco.com/en/US/products/ps6362/prod_bulletins_list.html.

Service and Support

Cisco delivers a wide range of services programs through a unique combination of people, processes, tools, and partners, resulting in high levels of customer satisfaction. Cisco services help you to protect your network investment, optimize network operations, and prepare the network for new applications to extend network intelligence and the power of your business. For more information about Cisco Services, contact your Cisco representative or visit <u>http://www.cisco.com</u>.

For More Information

For more information about Cisco Application Analysis Solution, contact your local account representative or visit: http://www.cisco.com/en/US/products/ps6362/index.html.



Corporate Headquarters

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706 USA www.cisco.com Tel: 408 526-4000 800 553-NETS (6387) Fax: 408 526-4100

European Headquarters

Cisco Systems International BV Haarlerbergpark Haarlerbergweg 13-19 1101 CH Amsterdam The Netherlands www-europe.cisco.com Tel: 31 0 20 357 1000 Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706 USA www.cisco.com Tel: 408 526-7660 Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc. 168 Robinson Road #28-01 Capital Tower Singapore 068912 www.cisco.com Tel: +65 6317 7777 Fax: +65 6317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Argentina • Australia • Austria • Belgium • Brazil • Bulgaria • Canada • Chile • China PRC • Colombia • Costa Rica Croatia • Cyprus • Czech Republic • Denmark • Dubai, UAE • Finland • France • Germany • Greece • Hong Kong SAR Hungary • India • Indonesia • Ireland • Israel • Italy • Japan • Korea • Luxembourg • Malaysia • Mexico The Netherlands • New Zealand • Norway • Peru • Philippines • Poland • Portugal • Puerto Rico • Romania • Russia Saudi Arabia • Scotland • Singapore • Slovakia • Slovenia • South Africa • Spain • Sweden • Switzerland • Taiwan Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela • Vietnam • Zimbabwe

All contents are Copyright © 1992–2005 Cisco Systems, Inc. All rights reserved. Cisco, Cisco Systems, and the Cisco Systems logo are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0502R) KW/LW10004 12/05

Cisco Systems, Inc. All contents are Copyright © 1992–2005 Cisco Systems, Inc. All rights reserved. Important Notices and Privacy Statement. Page 7 of 6